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COUNTY OF LOS ANGELES
DEPARTMENT OF HEALTH SERVICES
313 N. Figueroa, Los Angeles, CA 90012
(213) 240-8101

April 8, 2004

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
500 West Temple Street
Los Angeles, California 90012

Dear Supervisors:

APPROVAL OF REPORT FOR THE MEDICAID DEMONSTRATION PROJECT
(All Districts) (3 Votes)

IT IS RECOMMENDED THAT YOUR BOARD:

Approve the attached First Quarter Report for Fiscal Year 2003-04 for the Medicaid Demonstration Project, and authorize the Director of Health Services, or his designee, to submit the Report to the State Department of Health Services for transmittal to the Centers for Medicare and Medicaid Services.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION:

The recommended action requests that the Board approve and instruct the Director of Health Services to submit the First Quarter Report (Report) for Fiscal Year (FY) 2003-04 to the State Department of Health Services (State) for transmittal to the Centers for Medicare and Medicaid Services (CMS).

The Department of Health Services (DHS) is required to submit reports on a quarterly and annual basis to the State and CMS describing the progress made by the Department in meeting the goals of the Medicaid Demonstration Project (Demonstration Project).

FISCAL IMPACT/FINANCING:

None of the Report documents have a fiscal or financing impact.

The Honorable Board of Supervisors
April 8, 2004
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FACTS AND PROVISIONS/LEGAL REQUIREMENTS:

The County is required to submit reports to the State and CMS on a quarterly and annual basis on the progress of the Department in meeting the goals and requirements under the Demonstration Project. On December 8, 1998, the Board instructed the Department to submit progress reports to the Board prior to submission to the State and CMS.

The Report covers the period July 1, 2003 through September 30, 2003. The Report focuses on the major highlights in the critical areas of ambulatory care visits, Federally Qualified Health Centers, Outreach and Enrollment, Medi-Cal enrollments, Clinical Resource Management, Itemized Data Collection/Health Insurance Portability and Accountability Act, the Workforce Development Program, and Patient Assessment Survey, as well as information on referral center workload. The County has met all current expectations in accordance with State and federal requirements and is, therefore, in full compliance. Information in the Report has been validated by DHS' Audit and Compliance Division.

CONTRACTING PROCESS:

The contracting process is not applicable to the Report.

IMPACT ON CURRENT SERVICES (OR PROJECTS):

None of the Report documents has an impact on current services or projects.

When approved, this Department requires three signed copies of the Board's action.

Respectfully submitted,



Thomas L. Garthwaite, M.D.
Director and Chief Medical Officer

TLG:lb

Attachment (1)

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

b1cd3333.lb

Los Angeles County Department of Health Services



FIRST QUARTER REPORT Fiscal Year 2003-04

Medicaid Demonstration Project For Los Angeles County

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Fiscal Year 2003-04 First Quarter Report

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LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

MEDICAID DEMONSTRATION PROJECT

Progress Status Report Fiscal Year 2003-04 First Quarter

* * * * *

EXECUTIVE SUMMARY

This report summarizes activities and the program status of required deliverables under the five-year extension of the Medicaid Demonstration Project for Fiscal Year (FY) 2003-04. A Milestones Matrix for the First Quarter of FY 2003-04 is also included. Information on patient complaint data and referral center workload are included as attachments.

Highlights for the First Quarter of FY 2003-04 include:

Ambulatory Care Visits

- The Department of Health Services (DHS) ambulatory care visits for July 2003 through September 2003, as of January 27, 2004, were reported at 535,017.
- DHS Public/Private Partnership-General Relief (PPP/GR) ambulatory care visits for July 2003 through September 2003, as of January 27, 2004, were reported at 134,999.
- The Department of Mental Health (DMH) ambulatory care visits for July 2003 through September 2003, as of December 1, 2003, were reported at 128,637 for DMH-operated sites and 234,308 for DMH-contracted sites; for a total of 362,945 visits.

Federally Qualified Health Centers (FQHC)

- During the First Quarter of FY 2003-04, DHS received notification that the DHS Public Housing Primary Care grant application was not accepted. Los Angeles County plans to submit a Letter of Interest for DHS FQHC Look-Alike status in January 2004 and the FQHC Look-Alike application in March 2004.
- On July 16, 2003, Westside Family Health Center received their FQHC Look-Alike designation.

Outreach and Enrollment

- During the First Quarter of FY 2003-04, 133 employees received Healthy Kids/CHDP Gateway training and 347 employees received training on policy changes.
- In July 2003, County DPSS received a request from the State Department of Health Services to conduct another audit of the redetermination simplification pilot project.
- On July 1, 2003, the Board of Supervisors approved new agreements with the cities of Pasadena and Long Beach, and eleven community-based organizations for the provision of outreach, enrollment, and retention services. The Board also approved agreements with the Los Angeles Unified School District and Los Angeles County Office of Education for the provision of school-based health coverage support services.

Medi-Cal Enrollments

- Based on the January 1, 2004 MEDS report for the September 2003 month of eligibility, the County reported 1,499,991 Certified Eligibles, exceeding the FY 2003-04 goal of enrolling 1,099,800 Medi-Cal eligibles by 400,191.

Clinic Resource Management (CRM)

- During the First Quarter of FY 2003-04, development continued on the Medical Cellulitis, Ankle Fracture, Laproscopic Choleecystectomy, and Pediatric Appendectomy inpatient clinical pathways.
- During the First Quarter of FY 2003-04, the draft Craniotomy Head Trauma pathway has been completed and reviewed by a content co-chair/champion.

Itemized Data Collection/Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)

- The County began using HIPAA compliant National Codes on September 22, 2003, in coordination with the State Department of Health Services.

Workforce Development Program (WDP)

- During September 2003, nurses participated in a variety of courses such as: nurse preceptorship, critical care nursing, and basic dysrhythmia.
- During the First Quarter of FY 2003-04, 29 Patient Financial Services employees completed a two-day training on the topic of health care programs for uninsured and low-income people and 233 employees attended a two-day training on the topic of communications.

Patient Assessment Survey (PAS)

- The Patient Assessment Survey findings were presented to the Los Angeles County Board of Supervisors at their July 1, 2003 meeting.

Included in this report are the following attachments:

Attachment IA reflects the total reported number of ambulatory care visits by month at DHS-Operated sites.

Attachment IA-2 reflects ambulatory care visits per month by payor source at each DHS-Operated site.

Attachment IB reflects the total reported number of ambulatory care visits by month at DHS Public/Private Partnerships-General Relief contracted sites.

Attachment IC reflects the total reported number of ambulatory care visits by month at Department of Mental Health sites.

Attachment IC-2 reflects ambulatory care visits per month by payor source at each Department of Mental Health site.

Attachment II is a list of providers for DHS-Operated, DHS PPP/GR, DMH-Operated and DMH-Contracted sites during the First Quarter of FY 2003-04.

Attachment III is a summary of patient complaints reported at DHS facilities during the First Quarter of FY 2003-04.

Attachment IV is a summary of referrals received by the DHS Referral Centers for the First Quarter of FY 2003-04.

Attachment V provides information on the number of Los Angeles County certified Medi-Cal eligibles and the trends for meeting the 1,099,800 target of Medi-Cal eligibles by June 2004.

Attachment VI reflects the changes in certified Medi-Cal eligibles as reported by the Medi-Cal Eligibility Data System (MEDS) for the period of July 2003 through September 2003.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits	<p>The County must provide a minimum of 3 million outpatient visits annually during the Waiver Extension, State Fiscal Years (SFY) 2000-01 through 2004-05.</p> <p>Outpatient visits shall be provided through County Comprehensive Health Centers (CHCs), County Department of Health Services (DHS) Health Centers (HCS), public mental health clinics operated by the County Department of Mental Health (DMH), hospital-based clinics operated as outpatient departments of County hospitals, and private clinics that provide health services to the indigent (including General Relief [GR] recipients) under Public/Private Partnership (PPP) agreements with County DHS or County DMH.</p>	<p>Maintain a minimum of 2.3 million outpatient visits annually by County clinics throughout each of the years of the Waiver Extension, SFYs 2000-01 through 2004-05.</p> <p>Targeted outpatient visits by County operated clinics for Fiscal Year (FY) 2000-01 : 2.3 million</p>	<p>DHS-Operated Sites: 2,272,143*</p> <p>DMH-Operated Sites: 1,062,698**</p> <p>Total Visits Reported: 2,934,841</p>	<p>Ambulatory Care Visit Target achieved for County Operated Sites for FY 2000-01</p> <p>* Reported numbers based on County DHS Controlled Division Workload Status Reports through June 2001</p> <p>** Reported numbers based on County DHS Planning Division Report through June 2001, as of July 26, 2001. Does not reflect the exclusion of multiple visits in one day and non-face-to-face visits.</p>	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by County-operated clinics for FY 2001-03: 2.3 million		DHS-Operated Sites: 2,357,197* DMH-Operated Sites: 598,554** Total Visits Reported: 2,955,752	Ambulatory Care Visit Target achieved for County-Operated Sites for FY 2001-02: ✓	
				<p>* Reported numbers based on County DHS Controller's Division Workload Status Reports through June 2002, as of Aug 19, 2002.</p> <p>** Reported numbers based on County DMH Planning Division Report through June 2002, as of November 19, 2002.</p>	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 First Quarter Progress Report

(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by County-operated clinics for FY 2003-04: 2.3 million		<p>Ambulatory Care Visits for FY 2003-04 were reported as follows:</p> <p><u>County-Operated Sites:</u></p> <p>First Quarter: DHS-Operated Sites: 535,017* DMH-Operated Sites: 128,637**</p> <p>Y-T-D Total: 663,654</p> <p>* Reported numbers based on County DHS Controller's Division-Workload Status Reports through September 2003, as of January 27, 2004.</p> <p>** Reported numbers based on County DMH Planning Division Report through September 2003, as of December 1, 2003.</p>		

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	At least 700,000 of the 3 million outpatient visits provided annually shall be provided through private providers under PPP agreements with County DHS or County DMH.	Targeted outpatient visits by contracted sites for FY 2003/04 1,700,000	Ambulatory Care Visit Target achieved for contracted sites for FY 2000/01 ✓ DHS Contracted Sites: 720,891 *** DMH Contracted Sites: 1,407,798 *** Total Visits Reported: 2,128,692	✓	*** Reported numbers based on County DHS Controller's Division Workload Status Reports through June 2001. Number does not reflect the exclusion of non face-to-face case management visits provided at County DHS contracted sites.

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

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Fiscal Year 2003-04 First Quarter Progress Report

(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)	Targeted outpatient visits by contracted sites for FY 2001-02: 700,000			Ambulatory Care Visit Target achieved for contracted sites for FY 2001-02. ✓	
				<p>DHS Contracted Sites: 713,065***</p> <p>DMH Contracted Sites: 1,231,657****</p> <p>Total Visits Reported: 1,944,726</p> <p>••• Reported numbers based on County DHS Controller's Division - Workload Status Reports through June 2002, as of April 22, 2003. Number does not reflect the exclusion of non-face-to-face case management visits provided at County DHS-contracted sites and has not been adjusted to reflect results of monitoring (7% estimated error rate).</p> <p>**** Reported numbers based on County DMH Planning Division Report through June 2002, as of November 19, 2002.</p>	
				<p>Targeted outpatient visits by contracted sites for FY 2002-03: 700,000</p> <p>Ambulatory Care Visits for FY 2002-03 were reported as follows:</p> <p>DHS and DMH-Contracted Sites:</p> <p>DHS-Contracted Sites: 0***</p> <p>DMH-Contracted Sites: 0****</p> <p>Total Visits Reported: 0</p> <p>*** Certified County DHS-Contracted site visits are currently not available.</p> <p>**** Certified County DMH-Contracted site visits are currently not available.</p>	

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED						
Ambulatory Care Visits (Continued)	Targeted outpatient visits by contracted sites for FY 2003-04: 700,000	On July 15, August 21, September 3 and September 15, 2003, the Office of Ambulatory Care (OAC) conducted Disease Management program conference calls with selected Strategic Partners and the DHS Clinical Resource Management Director to discuss program options and strategies for the program.	<p>On July 18, 2003, OAC conducted an All Partners meeting which provided updates to the PPPs on FQHC, Contract Monitoring Efforts, and Out-of-County Patient Care Policy.</p> <p>On August 21, 2003, OAC met with Watts Healthcare Corporation to address outstanding issues pertaining to the negotiation of a new PPP Program agreement with the agency.</p> <p>On September 29, 2003, OAC released the Disease Management Program Initiative application memorandum to allow Strategic Partners to submit proposed workplans and budgets for the program.</p> <p>On September 30, 2003, OAC conducted a conference call with Strategic Partners to answer questions regarding the Disease Management Program Initiative application memorandum.</p> <p>During the first quarter of FY 2003-04, OAC worked with PricewaterhouseCoopers staff, answering questions and providing PPP Program documentation in response to the State audit of the 1115 Waiver.</p> <p>During the first quarter of FY 2003-04, OAC continued to provide support to PPP/GR providers answering questions about contract requirements, etc.</p>	<p>Ambulatory Care Visits for FY 2003-04 were reported as follows:</p> <p>DHS and DMH-Contracted Sites:</p> <p>First Quarter:</p> <table> <tr> <td>DHS-Contracted Sites:</td> <td>134,999***</td> </tr> <tr> <td>DMH-Contracted Sites:</td> <td>234,308***</td> </tr> <tr> <td>Y-T-D Total:</td> <td>369,307</td> </tr> </table> <p>*** Reported numbers based on County DMH, Planning Division Workload Status Reports through September 2003, as of January 27, 2004.</p> <p>*** Reported numbers based on County DMH, Planning Division Report through September 2003, as of December 1, 2003.</p>	DHS-Contracted Sites:	134,999***	DMH-Contracted Sites:	234,308***	Y-T-D Total:	369,307	
DHS-Contracted Sites:	134,999***										
DMH-Contracted Sites:	234,308***										
Y-T-D Total:	369,307										

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Ambulatory Care Visits (Continued)		Targeted outpatient visits by contracted sites for FY 2004-05: 700,000			

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Federally Qualified Health Centers (FQHC)	The County must use its best effort to secure FQHC status for each County DHS Health Center, Comprehensive Health Center (CHC), hospital outpatient department, and for each County DHS PPP site contracting with County.	By January 1, 2003, the County must assess the potential eligibility for FQHC status of each County DHS Health Center, CHC, hospital outpatient department and each County PPP site currently contracting with County and must submit a work plan on how to proceed with the FQHC application process for those entities that are potentially eligible for FQHC status. The work plan must include specific timelines, milestones, and approaches to addressing major issues that may create a barrier to eligibility for FQHC status.		The FQHC assessment report and work plan were submitted to the State DHS by the January 1, 2003 (due date).	
				The County submitted a letter to the State DHS on November 26, 2002, notifying them that the FQHC applications would be submitted by April 30, 2003.	
				The FQHC applications were submitted by April 30, 2003.	
				The County must seek a federal decision on all applications for FQHC status by June 30, 2003.	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
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Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
QHCs (Continued)	By January 1, 2001, the County must begin repairing and by April 1, 2001, the County must begin submitting applications for FQHC status for those County DHS operated sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.	During the first quarter of FY 2003-04, DHS received notification that the Public Housing Primary Care grant application was not accepted. Los Angeles County plans to submit a Letter of Interest for DHS FQHC Look-Alike status in January 2004 and the FQHC Look-Alike application in March 2004.	The County completed a Public Housing Primary Care grant application through Section 3104 of the Public Health Services Act and submitted it to the Health Resources and Services Administration on April 29, 2003. The County worked in collaboration with the City Housing Authority and the Community Development Commission to design an appropriate service delivery system. State DHS also received a copy of the application.	✓	✓
	The County must direct its PPP contractors to begin submitting applications for FQHC status by April 1, 2001, for those County DHS PPP sites that are in federally designated areas and that meet all other eligibility requirements for FQHC status.		During the first quarter of FY 2001-02, the Centers for Medicare and Medicaid Services (CMS) granted FQHC Look-Alike status to Queens Care/Franciscan Clinics. On March 1, 2002, an FQHC Look-Alike application was completed and submitted for South Bay Family Healthcare Center. In April 2003, FQHC Look-Alike applications were completed and submitted for Little Company of Mary Chinatown Service Center, Westside Family Health Center, Family Health Care Centers of Greater Los Angeles, Valley Community Clinic, Whittier Community Clinic and Central City Community Health Center.		
			On July 6, 2003, Westside Family Health Center received their FQHC Look-Alike designation.		

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Cost-Based Reimbursement Clinics (CBRC)	Secure a State Plan Amendment to obtain cost-based reimbursement for County DHS and PPP ambulatory care sites.	By September 30, 2000, submit to the Centers for Medicare and Medicaid Services (CMS) a State Plan Amendment.	✓	The State DHS finalized the State Plan Amendment and forwarded it to CMS by the September 30, 2000 due date.	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Simplified Reduced-Cost Programs	Simplify the financial screening program for determining whether individuals are eligible to receive services available at County DHS operated outpatient facilities at reduced or no charge (Outpatient Reduced-Cost Simplified Application [ORSA] Plan).	By December 1, 2000, the County will have finalized plans for Simplified Financial Screening Program.	The Simplified Financial Screening Program Plan was approved by the Los Angeles County Board of Supervisors and submitted to the State DHS by the December 1, 2000 implementation target date. The State DHS forwarded the completed plan to CMS.	✓	
		Training needs were regularly assessed and ORSA training continued to be offered on an as needed basis.	The County met and exceeded this goal. By March 2001, DHS Revenue Management and the facilities hired forty-five (45) new staff and conducted training to implement the ORSA Plan.	✓	
		The County must commence the hiring of twenty two (22) new staff and conduct training to implement the ORSA Plan no later than 90 days after CMS approval of the ORSA Plan.	The County met this goal. By March 1, 2001, the ORSA Plan was implemented.	✓	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment	Implement a comprehensive process to offer every child and adult who receives services through the Project Delivery System the opportunity to apply for Medi-Cal, Healthy Families, Kaiser Kids, or other health coverage for which they may be eligible.	By January 1, 2001, the County will have assessed potential workload for eligibility screening workers at each County DHS service site and each County PPP site.	Training needs are regularly assessed and training continues to be offered on an as needed basis.	The workload assessment was completed by the January 1, 2001 due date.	✓
		By July 1, 2001, station eligibility or other financial screening workers at those County DHS service sites and County PPP sites that meet the threshold of minimum workload for such workers.	During the first quarter of FY 2003-04, 133 employees received Healthy Kids/CHDP Gateway training and 347 employees received training on policy changes.	Los Angeles County completed the assessment at all PPP sites and placed staff accordingly by the July 1, 2001 due date.	✓
		Total Certified Eligible Target for FY 2000-01 is 9,00,000 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2000-01 is 9,00,000 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 9,50,000 for FY 2000-01. Based on the December 2001 MEDS report, the number of Certified Eligibles reported for the June 2000 month of eligibility was 1,108,367 exceeding the target by 152,367.	✓
		Total Certified Eligible Target for FY 2001-02 is 997,500 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2001-02 is 997,500 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 997,500 for FY 2001-02. Based on the December 1, 2002 MEDS report, the number of Certified Eligibles reported for the June 2002 month of eligibility was 1,388,558 exceeding the target for FY 2001-02 by 391,058.	✓
		Total Certified Eligible Target for FY 2002-03 is 1,077,100 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Total Certified Eligible Target for FY 2002-03 is 1,077,100 (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).	Los Angeles County met and exceeded the required Medi-Cal Certified Eligible target of 1,041,700 for FY 2002-03. Based on the December 1, 2003 MEDS report, the number of Certified Eligibles reported for the June 2003 month of eligibility was 1,505,455 exceeding the target for FY 2002-03 by 58,025.	✓

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Total Certified Eligible Target for FY 2003-04 is 1,099,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care)	On July 1, 2003, the Board of Supervisors approved new agreements with: a) The cities of Pasadena and Long Beach, and eleven community-based organizations for the provision of outreach, enrollment, and retention services; and b) Los Angeles Unified School District and Los Angeles County Office of Education for school-based health coverage support services.	The partnership has resulted in 3,264 applications completed for Healthy Kids (a new health coverage product). Medi-Cal, Healthy Families, CaliforniaKids, Access for Infants and Mothers (AIM), and Kaiser Cares for Kids programs, and 2,055 referrals to other health programs for services, (e.g., CHPD, PPP/ATP, and CCS), since July 1, 2003.	Project contractors are inputting all client data into the DHS data system via the internet. The system enables DHS to analyze project-wide performance for evaluation purposes, expands data collection capabilities, and provides a more reliable method for contractor follow-up with clients.	FY 2003-04 monitoring of the County agreements is scheduled to commence in the second quarter to ensure contractors' compliance with administrative and programmatic requirements, and to validate reported deliverables.

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Total Certified Eligible Target for FY 2004-05 is 1,154,800. (Excludes individuals receiving benefits under the CalWORKS program and Medi-Cal long-term care).				

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Outreach and Enrollment (Continued)	Implement through a pilot project a simplified process to redetermine eligibility to ongoing Medi-Cal benefits in an effort to encourage increased retention.	Through a pilot project to commence on July 1, 2001, the Los Angeles County Department of Public Social Services (DPSS) must implement a redesigned Medi-Cal Redetermination form (MC-210) designed to simplify the reapplication process.		County DPSS met the July 1, 2001 target date to implement a pilot project for the new Redetermination Simplification Process for all applicable Medi-Cal approved participants.	✓
			The County will contract for an independent evaluation and audit of this pilot project. The results of the evaluation and audit shall be available to CMS within six months after completion of the first twelve months of the pilot project. The redetermination simplification pilot project will continue during the independent evaluation and audit until it is jointly determined by the State and CMS to discontinue this pilot project.	In December 2002, the County notified the State DHS of the County's intent to submit the results of the independent evaluation and audit of the pilot project by April 30, 2003. On April 29, 2003, the County submitted to the State DHS the redetermination simplification pilot project final audit report. In July 2003, the County received a request from the State DHS to conduct another audit of the redetermination simplification pilot project. A new Scope of Work is in development and will be submitted to the State DHS.	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
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(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Clinical Resource Management (CRM)	During the Waiver Extension, the County must implement CRM practices, which will consist of inpatient clinical pathways and disease management programs.	By July 1, 2001, the County must develop and submit to the State DHS for approval the methodology for determining baseline inpatient hospital services data for the inpatient clinical pathways component of the CRM initiative.		On June 18, 2001, the methodology was submitted to the State DHS. The State approved the methodology on December 1, 2001.	✓
		By July 1, 2001, the County must begin implementation of inpatient clinical pathways.		Implementation of the inpatient clinical pathways began by the July 1, 2001 due date.	✓
		By July 1, 2002, the County must begin implementation of disease management programs.		Implementation of the disease management programs was met by the July 1, 2002 due date.	✓
		By July 1, 2002, the County must begin implementation of pediatric asthma management at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.		The Clinical Disease Management Pediatric Asthma Program is functioning at the LAC+USC Healthcare Network facility including over sixty (60) sites in all DHS clusters. This program was the first Disease Management program in the nation to be accredited by the Joint Commission on Accreditation of Healthcare Organizations.	✓

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

Fiscal Year 2003-04 First Quarter Progress Report
 (July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
ZRM (Continued)	By June 30, 2003, the County must have completed implementation of at least six (6) inpatient clinical pathways.	The draft Cranotomy Head Trauma pathway has been completed and reviewed by a content co-chair/champion. The Medical Cellulitis content team began to meet on the development of the pathway. The Ankle Fracture, Laparoscopic Cholecystectomy, and Pediatric Appendectomy content teams continued to meet on the development of the pathways. The Physician Exit form was revised and approved.	The County completed implementation of at least six (6) inpatient clinical pathways by the June 30, 2003 deadline. The following inpatient clinical pathways have been implemented: Harbor-UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal and Cesarean Section inpatient clinical pathways. High Desert Hospital implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal and Cesarean Section inpatient clinical pathways. LAC+USC Healthcare Network implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal and Cesarean Section inpatient clinical pathways. Martin Luther King/Drew Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal and Cesarean Section inpatient clinical pathways. Olive View UCLA Medical Center implemented the Appendectomy with and without Rupture, Congestive Heart Failure, Community Acquired Pneumonia, Post-Partum Vaginal and Cesarean Section inpatient clinical pathways.	N	

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
CRM (Continued)			Rancho Los Amigos National Rehabilitation Center implemented the Congestive Heart Failure and Community Acquired Pneumonia inpatient clinical pathways.		
			During FY 2003-04, it is intended that the County will achieve inpatient savings of \$3 million resulting from the implementation of CRM practices.		
			During FY 2004-05, it is intended that the County will achieve inpatient savings of \$6 million resulting from the implementation of CRM practices.		

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Itemized Data Collection/ Health Insurance Portability and Accountability Act of 1996 (IDC/HIPAA)	The County will implement a standardized County DHS, Department-Wide Charge Description Master (DWCDM), except with respect to pharmacy and central services and supplies provided on an inpatient basis.	By July 1, 2001, the County will have implemented a standardized DWCDM excluding pharmacy and central services and supplies.		County DHS met its obligation to implement a standardized DWCDM excluding pharmacy and central services and supplies. Effective July 1, 2001, all clusters began using standardized charge codes.	✓
			By December 31, 2001, the County will implement the facility-based Outpatient IDC at County DHS facilities, including collection of International Classification of Diseases and HCFA Common Procedure Coding System (HCPCS)/Current Procedural Terminology (CPT) codes.	County DHS met its obligation to implement the facility-based Outpatient IDC at County DHS hospitals, CHCs, and HHCs, including the collection of International Classification of Diseases and HCPCS/CPT coding by the December 31, 2001 target implementation date.	✓

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
DC/HIPAA (Continued)	The County must update and convert its coding systems for claiming for Medi-Cal services to conform with all HIPAA requirements, concurrent with the State's compliance with HIPAA and consistent with the standards required of all other Medi-Cal providers.		The County began using HIPAA compliant National Codes on September 22, 2003, in coordination with the State Department of Health Services. Revenue Codes implementations are being coordinated with the State, but the State has not established a cut-over date		

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Austerity Program	The County must institute an Austerity Program that will result in a total of \$91 million in savings, which is not based on service reductions.	Such savings must be attributed to this Project as follows: SFY 2000-01: \$21.2 million; SFY 2001-02: \$11.7 million; SFY 2002-03: \$15.4 million; SFY 2003-04: \$19.3 million; and SFY 2004-05: \$23.4 million.	The County DHS implemented an Austerity Program to reduce the costs of consultant fees, outside legal fees, memberships, information systems, and other supplies and purchased services for Fiscal Years 2000-01 through 2004-05.		
		The targeted savings for the Austerity Program for State Fiscal Year 2000-01: \$21.2 million.		Austerity Program savings exceeded the target for FY 2000-01. Total savings were \$17.7 million exceeding the target of \$21.2 million by \$26.5 million.	✓
		The targeted savings for the Austerity Program for State Fiscal Year 2001-02: \$11.7 million.		Austerity Program savings exceeded the target for FY 2001-02. Total savings were \$8.2 million exceeding the target of \$11.7 million by \$30.5 million.	✓
		The targeted savings for the Austerity Program for State Fiscal Year 2002-03: \$15.4 million.		Austerity Program savings exceeded the target for FY 2002-03. Total savings were \$8.0 million exceeding the target of \$15.4 million by \$66.6 million.	✓
		The targeted savings for the Austerity Program for State Fiscal Year 2003-04: \$19.3 million.		Based on the July through September 2003 Austerity report, County DHS projects a cumulative savings of \$85.1 million from FY 2000-01 through FY 2003-04, exceeding the target of \$19.3 million by \$65.8 million.	
		The targeted savings for the Austerity Program for State Fiscal Year 2004-05: \$23.4 million.			

 Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Workforce Development Program (WDP)	The County must develop and implement a plan for worker retraining.	By December 31, 2000, the County will submit to State DHS a workplan to address worker training and restructuring activities in the County's health care system.	<p>During September 2003, 30 nurses participated in a two-day training on nurse preceptorship. The program is designed to educate nurses about the role of and expectations of the preceptor, communication and conflict management, being a role model, precepting styles, teaching methods, and facilitation.</p> <p>During September 2003, 13 nurses that have little or no experience in the care of critically ill patients started a course on critical care nursing.</p> <p>During September 2003, 12 nurses that care for monitored patients completed a Basic Dysrhythmia course that included the anatomy and physiology of the cardiac system, electrocardiography and recognition of dysrhythmias.</p> <p>During September 2003, 65 employees attended Assessment Workshops to determine which individuals need to be enrolled in the WDP's Math and English refresher classes or in longer-term adult education courses.</p> <p>During the first quarter of FY 2003-04, 21 Patient Financial Services employees completed a two-day training on the topic of health coverage programs for uninsured and low-income customers.</p> <p>During the first quarter of FY 2003-04, 233 DHS employees attended a two-day training on the topic of communications.</p>	<p>The Workplan was submitted to the State DHS by the December 31, 2000 due date.</p> <p>The revised Workplan was approved by the County's Board of Supervisors on September 25, 2001 and submitted to the State DHS on September 27, 2001.</p>	

 Shaded Area Reflects Achieved Milestones

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LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

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(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	milestones	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)	Commencing December 1, 2001, the County must provide State DHS with annual reports concerning the Workforce Development Program, which include timetables, benchmarks goals, and planned activities based on updated information from its labor market analysis (as updated) regarding the training needs within the County DHS, as well as how the program may be adjusted to meet the changing needs.	The County will provide the State DHS with an Annual Report for FY 2000-01.	The County meets its obligation to submit an annual report concerning the WDP for the period of July 1, 2000 through June 30, 2001 to the State DHS by the December 1, 2001 due date.	✓	
		The County will provide the State DHS with an Annual Report for FY 2001-02.	On December 18, 2002, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2001 through June 30, 2002.	✓	
		The County will provide the State DHS with an Annual Report for FY 2002-03.	On December 19, 2003, the County met its obligation to submit to the State DHS an annual report concerning the WDP for the period of July 1, 2002 through June 30, 2003.	✓	
		The County will provide the State DHS with an Annual Report for FY 2003-04.	The County will provide the State DHS with an Annual Report for FY 2003-04.		
		The County will provide the State DHS with an Annual Report for FY 2004-05.	The County will provide the State DHS with an Annual Report for FY 2004-05.		

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
WDP (Continued)	During the Waiver Extension, the County must make at least \$13.3 million available to fund workforce training needs as identified in the final work plan.	The County matching contribution of \$13.3 million for the WDP is restricted to providing training for dislocated workers. However, due to the small number of layoffs at DHS, the WDP has only enrolled and is training seven dislocated workers. Discussions will need to be conducted at the appropriate County, State, and Federal levels to resolve the issue of local or County matching funds.		As of June 2002, the County's Board of Supervisors (Board) approved the County's Budget for FY 2001-02 which included an allocation of \$2,529,000 in Workforce Investment Act (WIA) Dislocated Worker funds from the County's Department of Community and Senior Services FY 2001-02 budget to implement the First Year Workplan of the WDP.	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
Enhanced Evaluation - Patient Assessment Survey (PAS)	County must conduct two statistically valid sample surveys of all individuals receiving care under the provisions of the project.	Results of the first survey must be provided to CMS within one quarter after all elements of the survey are completed, but not later than June 30, 2002. The County DHS must submit the Patient Assessment Survey Initial Progress Report to the State DHS by August 30, 2002.	On December 4, 2001, County DHS submitted a revised timeline to the State DHS reflecting projected delays in submission of progress reports. State DHS and CMS acknowledged the revised timeline for submission of the PAS Initial Progress Report by August 30, 2002, and the PAS Final Report by March 30, 2003.	The Patient Assessment Survey Initial Progress Report was submitted to the State DHS on August 21, 2002. The report summarized survey progress to date and included detailed information on the survey methodology, number of participating sites, number of patients surveyed, and response rates.	✓
			The Patient Assessment Survey findings were presented to the Los Angeles County Board of Supervisors at their July 1, 2003 meeting.	The Final Patient Assessment Survey Report was submitted to the State DHS on June 2, 2003. The report and fact sheets are available on the County of Los Angeles Department of Health Services Office of Planning website at http://www.ladhs.org/planning .	✓
			The following fact sheets were finalized and posted on the Los Angeles County DHS website:	<ul style="list-style-type: none"> • Describing the Population • Access to Health Care • Patient Satisfaction • Quality and Processes of Care for Common Medical Conditions • Preventive Health Services 	
			The results of the second survey must be provided to CMS by June 30, 2004.		

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES

Medicaid Demonstration Project

**Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)**

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County Financial Commitments	The County must appropriate and retain for use by County DHS for the demonstration related services \$300 million in Tobacco Settlement funds as follows:	SFY 2000-01: \$60 million SFY 2001-02: \$60 million SFY 2002-03: \$60 million SFY 2003-04: \$60 million SFY 2004-05: \$60 million	During SFY 2000-01, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds ("November 1998 Master Settlement Agreement between California and the tobacco industry ("Tobacco Settlement Funds").	At its September 12, 2000 meeting, the Board of Supervisors (BOS) approved an appropriation adjustment transferring \$60 million in Tobacco Settlement funds to DHS for Fiscal Year (FY 2000-01).	✓
				On October 23, 2001 the BOS approved the year end FY 2000-01 Budget Adjustment (BA) transferring surplus funds to the Hospital Enterprise Fund designation for DHS use.	✓
				At its June 25, 2001 meeting, the BOS adopted the 2001-02 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2001-02.	✓
				At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year end BA transferring surplus funds to the Hospital Enterprise Fund designation for DHS use.	✓
				At its April 16, 2002 meeting, the BOS approved the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$60 million in Tobacco Settlement funds for DHS during FY 2002-03.	✓
				During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.	

Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County financial commitments (Continued)	During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.			At its June 23, 2003 meeting, the BOS adopted the 2003-04 Proposed County Budget. The Proposed Budget appropriated \$60 million in Tobacco Settlement funds to DHS for FY 2003-04.	
	During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$60 million in Tobacco Settlement funds.			At its September 16, 2003 meeting, the BOS approved the FY 2003-04 Supplemental Budget Resolution.	
	The County must appropriate and retain for use by County DHS for the demonstration related services a total of \$100 million of General Fund contributions as follows:				
	SFY 2001-02: \$10 million SFY 2002-03: \$20 million SFY 2003-04: \$30 million SFY 2004-05: \$40 million				
	During SFY 2001-02, the County must appropriate and retain for use by County DHS for the demonstration related services \$10 million in General Fund contributions.			At its June 25, 2001 meeting, the BOS adopted the FY 2001-02 Proposed County Budget. The Proposed Budget appropriated \$10 million in General Fund contributions for DHS use during FY 2001-02.	
				At its September 19, 2002 meeting, the BOS approved the FY 2001-02 year-end BAA transferring surplus funds to the Hospital Enterprise Fund designation for DHS use.	

■ Shaded Area Reflects Achieved Milestones

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Medicaid Demonstration Project
Fiscal Year 2003-04 First Quarter Progress Report
(July 1, 2003 through September 30, 2003)

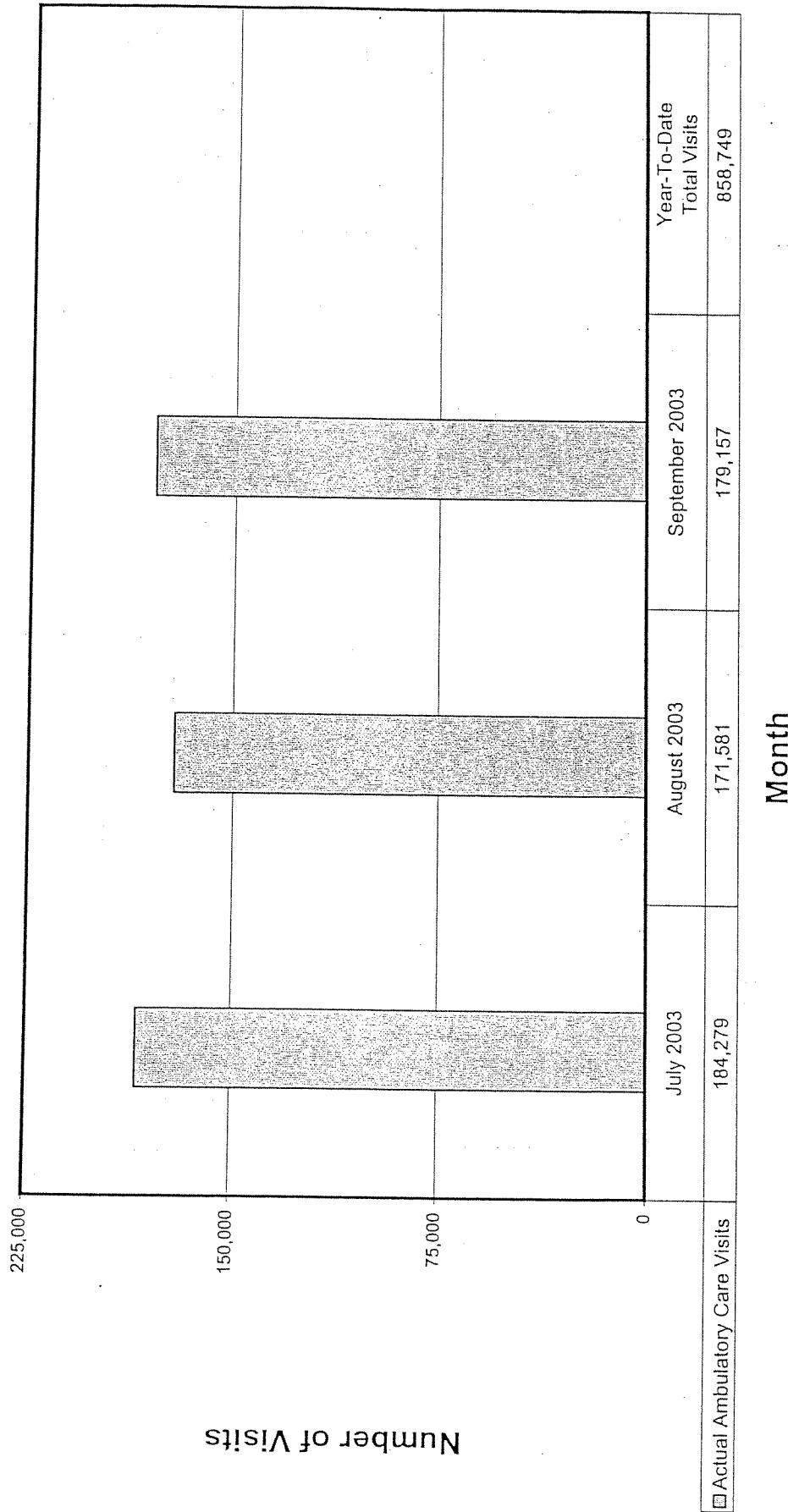
PROGRAM AREA	OBJECTIVE	MILESTONES	ACTIVITIES	STATUS	COMPLETED
County financial Commitments (Continued)	During SFY 2002-03, the County must appropriate and retain for use by County DHS for the demonstration related services \$20 million in General Fund contributions.			At its April 16, 2002 the BOS adopted the FY 2002-03 Proposed County Budget. The Proposed Budget appropriates \$20 million in General Fund contributions for DHS' use during FY 2002-03.	✓
	During SFY 2003-04, the County must appropriate and retain for use by County DHS for the demonstration related services \$30 million in General Fund contributions.			At its June 23, 2003 meeting, the BOS adopted the 2003-04 Proposed County Budget. The Proposed Budget appropriated \$30 million in General Fund contributions for DHS' use during FY 2003-04. At its September 16, 2003 meeting, the BOS approved the FY 2003-04 Supplemental Budget Resolution.	
	During SFY 2004-05, the County must appropriate and retain for use by County DHS for the demonstration related services \$40 million in General Fund contributions.				

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 Shaded Area Reflects Achieved Milestones

(Verified by DHS Audit and Compliance Division 03/11/04)

County of Los Angeles ♦ Department of Health Services
DHS-Operated Sites Ambulatory Care Visits by Month
Fiscal Year 2003-04 First Quarter



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through November 2003, as of January 27, 2004.

**COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES ***
FISCAL YEAR 2003-04 FIRST QUARTER

<u>AREA</u>	<u>MONTH</u>	<u>MEDICAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>	
						<u>HOSPITAL OUTPATIENT **</u>	<u>LAC+USC Medical Center</u>
	July '03	16,377	1,820	23,201	4,094	45,492	
	August'03	15,726	1,747	22,279	3,932	43,684	
	September '03	14,691	1,679	22,247	3,358	41,975	
	July '03	8,149	2,222	13,334	988	24,693	
	August'03	7,207	2,027	12,387	901	22,522	
	September '03	7,827	2,072	12,430	692	23,021	
	July '03	6,188	636	8,090	952	15,866	
	August'03	5,049	532	6,777	930	13,288	
	September '03	5,573	587	7,479	1,027	14,666	
	July '03	2,694	1,016	530	177	4,417	
	August'03	2,610	752	436	158	3,956	
	September '03	2,788	832	415	126	4,161	
	July '03	5,723	981	8,994	654	16,352	
	August'03	5,152	883	7,950	736	14,721	
	September '03	6,094	846	9,310	677	16,927	
	July '03	1,668	167	1,709	626	4,170	
	August'03	1,719	172	1,761	645	4,297	
	September '03	1,871	208	2,290	832	5,201	

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2003-04 FIRST QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
<u>NORTHEAST HEALTHCARE NETWORK</u>						
Royalal CHC	July '03	1,578	462	7,284	752	10,076
	August '03	1,368	404	6,386	734	8,912
	September '03	1,432	502	6,720	764	9,418
Hudson CHC	July '03	3,601	288	10,214	463	14,566
	August '03	2,757	333	9,605	1,583	14,278
	September '03	2,712	352	9,609	1,579	14,252
EI Monte CHC	July '03	1,217	268	6,143	1,213	8,841
	August '03	1,081	265	5,741	1,219	8,306
	September '03	1,106	238	5,871	1,208	8,423
Pico Rivera HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Alhambra HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
La Puente HC	July '03	113	8	534	168	823
	August '03	128	7	475	181	791
	September '03	155	3	509	181	848
Azusa HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Hollywood/Wilshire HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Bell Gardens HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Northeast HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-

COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2003-04 FIRST QUARTER

<u>CHC & HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
<u>COASTAL AREA</u>						
Long Beach CHC	July '03	725	301	4,855	238	6,119
	August '03	686	294	4,789	236	6,005
	September '03	673	285	4,778	223	5,959
Bellflower HC	July '03	116	25	699	107	947
	August '03	106	22	711	146	985
	September '03	106	23	689	122	940
Norwalk HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Wilmington HC	July '03	477	91	1,384	128	2,080
	August '03	473	87	1,408	116	2,084
	September '03	472	96	1,581	112	2,261
<u>SOUTHWEST AREA</u>						
Humphrey CHC	July '03	1,803	497	7,965	3,349	13,614
	August '03	1,563	409	6,988	2,772	11,732
	September '03	1,762	422	7,313	3,080	12,577
Dollarhide HC	July '03	75	11	444	293	823
	August '03	99	11	495	327	932
	September '03	69	8	421	347	845
Florence/Firestone HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Imperial Heights HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Lawndale HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
San Antonio HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-

COUNTY OF LOS ANGELES • DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2003-04 FIRST QUARTER

<u>CHC & HC AREA</u>	<u>MONTH</u>	<u>MEDI-CAL</u>	<u>MEDICARE</u>	<u>INDIGENT</u>	<u>OTHER</u>	<u>TOTAL</u>
<u>SAN FERNANDO VALLEY AREA</u>						
Mid Valley CHC	July '03	1,574	225	3,593	977	6,369
	August '03	1,507	233	3,349	925	6,014
	September '03	1,552	216	3,400	846	6,014
Burbank HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Glendale HC	July '03	142	35	668	147	992
	August '03	132	41	632	135	940
	September '03	92	41	685	122	940
Kennedy School-Based	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
North Hollywood HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Pacoima HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
San Fernando HC	July '03	803	119	1,107	359	2,388
	August '03	767	117	1,137	328	2,349
	September '03	755	127	1,113	354	2,349
Sepulveda HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Tujunga HC	July '03	-	-	-	-	-
	August '03	-	-	-	-	-
	September '03	-	-	-	-	-
Vaughn Street School-Based	July '03	2	-	-	68	70
	August '03	2	-	-	92	94
	September '03	3	-	-	91	94

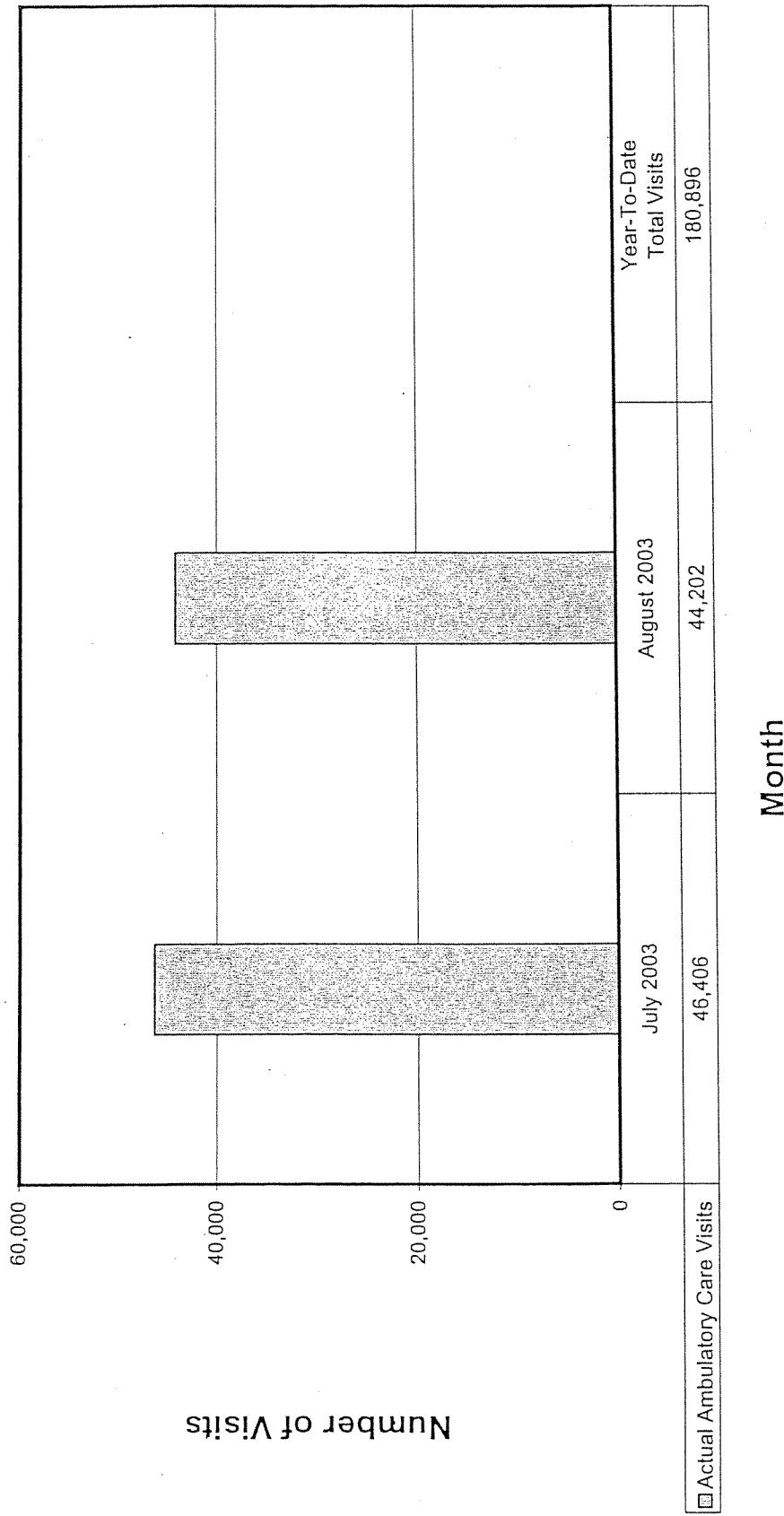
COUNTY OF LOS ANGELES ♦ DEPARTMENT OF HEALTH SERVICES
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DHS-OPERATED SITES *
 FISCAL YEAR 2003-04 FIRST QUARTER

CHC & HC AREA	MONTH	MEDI-CAL	MEDICARE	INDIGENT	OTHER	TOTAL
<u>ANTELOPE VALLEY AREA</u>						
Antelope Valley HC	July '03	59	0	24	1,352	1,435
	August '03	100	0	25	1,199	1,324
	September '03	99	1	19	1,301	1,420
Lake Los Angeles	July '03	21	2	99	149	271
	August '03	68	2	99	99	268
	September '03	77	1	86	83	247
Littlerock	July '03	14	3	63	141	221
	August '03	81	3	49	75	208
	September '03	99	5	38	60	202
South Antelope Valley HC - Primary Care	July '03	104	-	710	1,004	1,818
	August '03	708	174	325	615	1,822
	September '03	850	-	437	595	1,882
South Antelope Valley HC - Urgent Care	July '03	104	11	499	748	1,362
	August '03	338	10	498	492	1,338
	September '03	346	6	382	371	1,105

* Visits by payor categories are estimates.

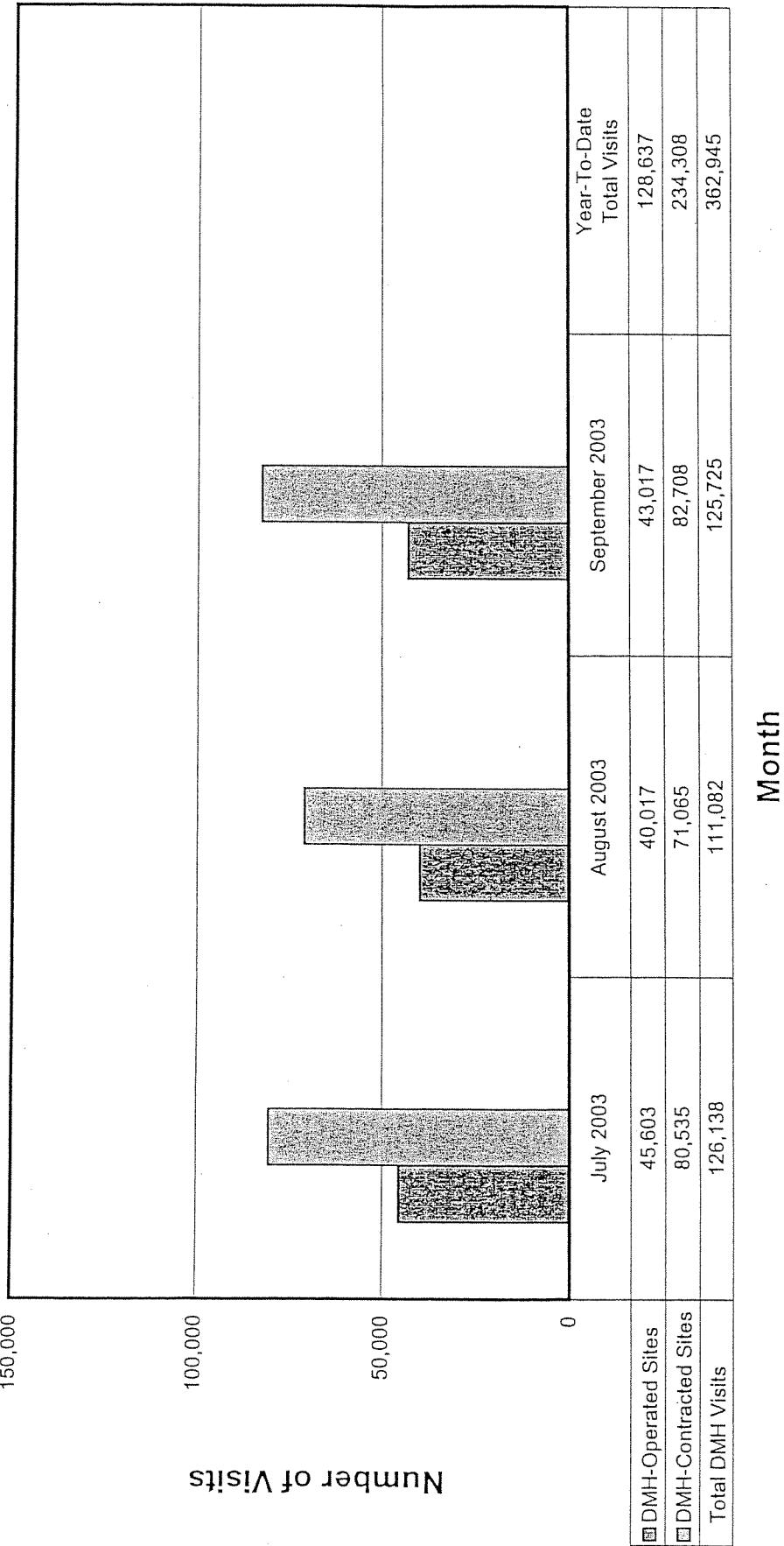
** Excludes ER and Psychiatric ER.

**County of Los Angeles ♦ Department of Health Services
PPP/GR Sites Ambulatory Care Visits by Month
Fiscal Year 2003- 04 First Quarter**



Source: DHS Finance Monthly Workload Status Report - Facilities' actuals through October 2003, as of January 27, 2004.

Los Angeles County ♦ Department of Mental Health (DMH)
DMH Ambulatory Care Visits by Month
Fiscal Year 2003-04 First Quarter



Data Source: LAC-DMH Planning Division, as of December 1, 2003.
 Description: This chart reflects the number of DMH ambulatory care visits reported during Fiscal Year 2003-04 First Quarter (July 2003 through September 2003).

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2003)

ATTACHMENT 1C-2

Provider No.	Provider Name	July 2003			August 2003			September 2003						
		Indigent	Medi-Cal	Other	Total	Indigent	Medi-Cal	Other	Total	Indigent	Medi-Cal	Other	Total	
DMH 1904	ANTELOPE VALLEY MH SANTA CLARITA VALLEY MH CENTER	249	716	13	1,161	251	646	21	1,444	234	674	12	126	1,046
DMH 1905	EDMUND D. EDELMAN WESTSIDE MHC	161	599	9	426	1,195	181	569	6	368	1,124	192	512	401
DMH 1906	WEST CENTRAL FAMILY MHS	799	1,208	58	210	2,175	772	1,148	46	167	2,133	781	1,180	51
DMH 1908	HOLLYWOOD MENTAL HEALTH CENTER	754	1,358	11	178	2,301	623	962	8	212	1,805	585	995	10
DMH 1909	NORTHEAST MENTAL HEALTH CENTER	874	1,833	107	382	3,196	922	1,682	73	353	3,030	1,001	1,699	65
DMH 1914	ARCADIA MHS	212	829	4	374	1,419	183	851	1	355	1,390	176	923	7
DMH 1917	LONG BEACH CHILD & ADOL CLINIC	867	917	31	340	2,155	747	849	37	310	1,943	801	866	47
DMH 1926	LONG BEACH MHS ADULT CLINIC	90	763	0	82	935	83	660	0	70	813	73	639	0
DMH 1927	SAN PEDRO MENTAL HEALTH SRVCS	924	2,118	41	547	3,630	439	981	10	286	1,716	791	1,575	25
DMH 1928	RIO HONDO COMMUNITY MHC	277	931	50	342	1,600	234	881	38	375	1,528	249	881	28
DMH 1930	SOUTH BAY MHS	653	963	82	330	2,028	561	847	73	295	1,776	585	859	64
DMH 1935	COMPTON MENTAL HEALTH CENTER	486	901	32	422	1,841	394	744	20	372	1,530	568	925	20
DMH 1938	SECTOR II AB1632 PROGRAM	348	351	17	220	916	266	305	19	146	736	508	635	26
DMH 1939	SAN FERNANDO MHS	164	145	0	8	317	139	102	0	18	259	169	169	0
DMH 6840	WEST VALLEY MENTAL HEALTH CTR	486	1,159	4	511	2,160	454	1,101	6	494	2,055	413	1,040	7
DMH 6841	LA CENTRAL CONTINUING CARE SRV	507	1,045	25	364	1,941	505	927	20	346	1,798	535	961	22
DMH 6849	ROYBAL FAMILY MHS	85	110	1	3	199	70	67	0	2	139	91	98	1
DMH 6857	DMH AT HARBOR-UCLA MEDICAL CTR	182	575	0	193	950	138	459	0	211	808	142	352	0
DMH 6859	AUGUSTUS F. HAWKINS COMP MHC	974	1,838	87	503	3,402	903	1,672	90	541	3,206	983	1,668	86
DMH 6864	DOWNTOWN MENTAL HEALTH CENTER	756	657	15	442	1,870	696	570	13	515	1,794	622	522	19
DMH 7057	COASTAL ASIAN PACIFIC MHS	77	569	4	125	775	59	506	0	126	691	70	552	0
DMH 7064	COUNTYWIDE CHILDRENS CASE MNGM	578	1,052	0	106	1,736	532	859	0	104	1,495	610	935	0
DMH 7171	CONTINUING CARE - METRO UNIT	48	13	1	6	68	27	16	0	4	47	26	17	0
DMH 7175	EDMUND D EDELMAN W MHC CH & FM	196	292	0	25	513	165	255	0	16	436	220	247	32
DMH 7207	LONG BEACH ASIAN PAC MH PROG	124	1,467	9	685	2,285	135	1,418	5	654	2,212	139	1,468	7
DMH 7213	INTENSIVE CASE MGMT PROGRAM	5	47	0	0	52	7	75	0	0	82	8	51	0
DMH 7216	SMART	79	76	2	16	173	66	66	2	146	94	96	3	8
DMH 7217	M.E.T.	27	33	0	5	65	42	32	2	4	80	28	26	6
DMH 7241	LAC-DMH OLDER ADULT SERVICES	49	69	25	41	184	58	67	20	59	104	83	84	7
DMH 7267	LATINO MENTAL HEALTH CENTER	0	0	0	0	0	4	5	0	1	10	0	0	0
DMH 7340	VALY COORDINATED CHILDREN SRVCS	72	191	0	7	270	72	171	0	12	255	106	182	0
DMH Operated Sites		12,739	24,398	659	7,307	45,603	11,319	21,387	551	12,611	40,017	43,007	553	

LOS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2003)

ATTACHMENT IC-2

Provider No.	Provider Name	July 2003			August 2003			September 2003		
		Indigent	Medi-Cal	Total	Indigent	Medi-Cal	Total	Indigent	Medi-Cal	Total
NGA 7111	1736 HOUSE	1	17	0	59	77	0	12	0	60
NGA 7348	1736 FAM CRUS CTR-UNIVSTY-VLAG	0	16	0	0	19	0	19	0	0
NGA 7229	ALCOTT CENTER FOR MH SERVICES	37	526	13	36	612	22	507	19	35
NGA 7184	ALMANSOR EDUCATION CENTER	67	112	0	5	184	41	65	0	1
NGA 7368	ALMANSOR CLINICAL SERVICES	83	1,015	0	0	1,098	50	752	0	0
NGA 7266	ASPEN HEALTH SERVICES	56	527	0	0	583	38	383	0	8
NGA 7019	ASSOC LEAGUE OF MEX-AMER(ALMA)	101	585	4	233	923	115	638	3	206
NGA 7221	AVIVA CENTER	84	675	0	0	759	82	776	0	1
NGA 7268	BARBOUR & FLOYD, PARTNERS	54	302	9	1	366	36	189	4	0
NGA 7100	CHILDREN BUREAU OF S. CALIF	32	446	0	2	480	19	376	0	3
NGA 7301	CHILD BUREAU OF S.CA-PALMDALE	2	89	0	0	91	1	129	0	0
NGA 7302	CHILD BUREAU OF S.CAL SG VALY	32	296	0	0	328	24	348	0	0
NGA 7350	CHILD BUREAU OF S.CAL-LANCASTR	31	410	0	0	441	25	406	0	0
NGA 7473	CHILD BUREAU OF S.CAL-LANCA DT	0	3	0	0	3	0	10	0	0
NGA 7275	CHILDRENS INSTITUTE INTL	136	675	0	22	833	126	576	0	44
NGA 7328	CHILDRENS INSTITUTE INTL	11	694	0	21	726	21	496	0	25
NGA 7230	CLONTARF MANOR ARTESIA	0	601	5	15	621	0	490	4	8
NGA 1977	COMMUNITY FAMILY GUID CTR	181	691	0	68	940	125	565	0	62
NGA 7246	FAMILY & YOUTH STARS PROGRAM	35	325	0	7	367	36	308	0	7
NGA 7471	COMMUNITY FAMILY GUIDANCE CTR	26	196	0	212	33	175	0	6	214
NGA 7102	DUBNOFF CENTER	132	381	0	7	520	137	343	0	5
NGA 7050	EL CENTRO DE AMISTAD	17	75	0	28	120	24	89	0	42
NGA 7371	EL CENTRO AMISTAD-SAN FERNANDO	33	162	0	0	195	27	112	0	0
NGA 7173	ENKL LPVMHC - LA PUENTE	311	982	36	188	1,517	281	878	33	178
NGA 7253	ENKI ELAMHS - COMMERCE	220	1,260	13	330	1,323	208	1,125	10	299
NGA 7254	ENKI ELAMHS - BELL GARDENS	104	556	3	191	854	111	526	7	194
NGA 7255	ENKI ELAMHS - PICO UNION	57	71	0	1	129	50	85	0	1
NGA 7258	ENKI YOUTH & FAM SVCS-COVINA	140	1,031	0	133	1,304	136	967	0	125
NGA 7360	ENKL-MARGARITA MENDEZ YTH & FA	151	662	0	144	957	129	527	0	124
NGA 7452	ENKL YTH&FAM SVCS-PICO RIVERA	11	242	0	0	253	6	229	0	0
NGA 7472	ENKL Y&F SVCS - BOYLE HEIGHTS	0	83	0	4	87	0	79	0	2
NGA 7308	ENRICHMENT THROUGH EMPLOYMENT	23	51	2	5	81	27	40	8	6
NGA 7248	EXODUS RECOVERY INC.	35	201	0	0	236	33	221	0	254
NGA 7294	EXODUS RECOVERY	14	5	0	0	19	10	1	0	11
NGA 7385	EXODUS RECOVERY INC.	198	143	1	0	342	223	119	1	0
NGA 7330	FOOTHILL FAMILY SRV - PASADENA	23	360	0	0	383	17	286	0	303
NGA 7331	FOOTHILL FAMILY SRV - W COVINA	5	119	0	0	124	12	134	0	0
NGA 7407	FOOTHILL FAMILY SRV - HUDSON	0	114	0	0	114	0	107	0	107
NGA 7463	FOOTHILL FAMILY SRV - EL MONTE	19	424	0	0	443	35	346	0	0
NGA 7249	THE GUIDANCE CENTER-SAN PEDRO	22	75	0	0	97	30	59	0	89
NGA 7263	THE GUIDANCE CENTER	6	37	0	0	43	7	49	0	56
NGA 7279	GREATER LB CH GUID-SOC COMPTON	10	165	0	8	183	26	100	0	10

LOS ANGELES COUNTY • DEPARTMENT OF MENTAL HEALTH
AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMHI SITES
FISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2003)

ATTACHMENT IC-2

Provider No.	Provider Name	July 2003						August 2003						September 2003					
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Other
GA 7280	GREATER LB CH GUID-SOC L BEACH	22	191	0	0	213	25	144	0	0	169	54	298	0	0	0	0	0	352
GA 7433	THE GUIDANCE CENTER	194	1,641	0	278	2,113	179	1,386	0	242	1,807	209	1,646	0	269	0	0	2,124	
GA 7456	GREATER LB CHILD GUID CTR, MST	5	12	0	0	17	0	25	0	0	25	0	27	0	0	0	0	0	17
GA 7464	GRTLB CHILD GUID CTR-AVALON	11	55	0	0	66	10	35	0	0	45	15	42	0	0	0	0	0	57
GA 7006	HATHAWAY CHILDREN'S SERVICES	212	1,117	0	266	1,595	213	883	0	276	1,372	256	1,155	0	252	0	0	1,663	
GA 7278	HATHAWAY FAMILY RESOURCE CTR	88	291	0	44	423	78	302	0	29	409	96	273	0	28	0	0	397	
GA 7336	HATHAWAY CH & FAM (LV 12 GH)	54	257	0	1	312	48	300	0	0	348	86	355	0	0	0	0	0	441
GA 7245	HOMES FOR LIFE FOUNDATION	20	126	0	3	149	15	89	0	4	108	20	49	0	0	4	0	4	73
GA 7504	HOMES FOR LIFE FOUNDATION	0	44	0	0	44	0	37	0	0	37	0	47	0	0	0	0	0	47
GA 7506	HOMES FOR LIFE	2	28	0	0	30	1	18	0	0	19	8	35	0	0	0	0	0	43
GA 1972	INTERCOMMUNITY CHILD GUID CLNC	48	598	0	87	733	34	565	0	79	678	39	615	0	76	0	0	730	
GA 7339	INTERCOMMUNITY CHILD GUID CTR	25	409	0	5	439	12	369	0	7	388	12	433	0	5	0	5	450	
GA 7103	KOREAN YOUTH & COMM CTR, INC.	2	20	0	5	27	0	6	0	8	14	2	55	0	9	0	9	66	
GA 6870	LOS ANGELES CHILD GUID CLINIC	315	1,126	0	216	1,677	223	871	0	183	1,277	265	989	0	177	0	0	1,431	
GA 7265	LA CHILD GUID FAMILIES N TOUCH	3	5	0	0	8	0	0	0	0	0	0	0	0	0	0	0	0	
GA 7276	LA CHILD GUIDANCE CRENshaw	250	370	0	152	772	279	342	0	154	775	237	285	0	161	0	0	683	
GA 7388	LOS ANGELES CHILD GUIDANCE	0	1	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	
GA 7211	LAUSD 97TH STREET SCHOOL MHC	28	147	0	108	283	39	213	0	121	373	266	1,317	0	430	0	0	2,013	
GA 7204	MH ASSOC IN LA CO (ANTELOPE)	28	210	1	0	239	41	257	0	0	298	67	272	2	1	0	0	342	
GA 7212	MHA VILLAGE INTEGRATED SERVICE	602	1,432	60	47	2,141	557	1,216	36	37	1,846	570	1,360	35	54	0	0	2,019	
GA 7422	MHA TRANSITIONAL YOUTH PROGRAM	3	36	0	0	39	1	30	0	0	31	17	50	0	0	0	0	67	
GA 6863	PENNY LANE	371	1,485	0	13	1,869	392	1,350	0	16	1,758	431	1,380	0	41	0	0	1,852	
GA 7435	PENNY LANE	103	1,395	0	73	1,571	97	1,173	0	63	1,333	73	1,296	0	98	0	0	1,467	
GA 7511	PENNY LANE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
GA 7178	OCEAN PARK -DAY BREAK SHELTER	10	15	0	185	210	7	5	0	241	253	11	4	2	157	2	157	174	
GA 1974	PACIFIC CLINICS	82	746	0	19	847	87	573	0	18	678	105	864	0	24	0	0	993	
GA 1979	PACIFIC CLIN-Foothill Guid	105	640	24	21	790	99	578	19	17	713	96	605	18	16	0	0	735	
GA 7101	ASIAN PACIFIC FAMILY CENTER	134	1,345	2	209	1,690	133	1,136	0	200	1,469	179	1,232	1	228	0	0	1,640	
GA 7194	PACIFIC CLINICS-EL CAMINO MHC	222	1,435	73	507	2,237	174	1,156	59	479	1,868	187	1,184	62	525	0	0	1,958	
GA 7197	PACIFIC CLINICS INC.-FAIR OAKS	209	880	35	36	1,160	195	888	39	36	1,158	311	960	39	50	0	0	1,360	
GA 7198	PACIFIC CLINICS INC.-IRWINDALE	9	53	3	2	67	0	0	0	0	0	0	0	0	0	0	0	0	
GA 7224	PACIFIC CLINIC ACT WEST COVINA	115	667	32	0	814	97	605	37	0	739	83	604	37	0	0	0	724	
GA 7353	PACIFIC CLINICS EAST-YOUTH DT	97	331	0	0	428	89	264	0	15	368	237	383	0	10	0	0	630	
GA 7227	PACIFIC CLINICS	108	132	2	0	242	88	135	5	0	228	87	114	1	0	0	0	202	
GA 7251	PACIFIC CLIN ACT / EL MONTE	34	528	11	0	573	32	412	8	0	452	25	451	21	0	0	0	497	
GA 7284	PACIFIC CLINICS AB34	66	190	4	2	262	83	252	7	1	343	87	289	5	1	0	0	382	
GA 7380	SIERRA FAMILY CENTER	146	593	0	302	1,041	155	544	0	209	908	153	650	0	234	0	0	1,037	
GA 7401	SUPER CLINICS/CHAP	38	219	2	3	262	39	202	2	4	247	59	232	1	0	0	0	292	
GA 7418	PACIFIC CLINICS - 70 N HUDSON	33	356	0	0	389	28	185	0	1	214	30	214	0	0	0	0	244	
GA 7424	PACIFIC CLINICS-CONCEPT 7 INTN	0	212	0	0	212	0	272	0	0	272	0	338	0	0	0	0	338	
GA 7425	PACIFIC CLINICS-HOMES OF HOPE	15	370	0	0	385	11	299	0	0	310	18	407	0	0	0	0	425	
GA 7439	FAMILY OUTREACH SERVICES	2	430	0	0	432	0	383	0	0	383	4	377	0	0	0	0	381	
GA 7441	PACIFIC CLINICS SYSTEM OF CARE	2	31	0	0	33	2	39	0	0	41	4	78	0	0	0	0	82	
GA 7447	PACIFIC CLINICS	0	0	0	0	159	0	0	0	0	156	0	0	0	0	0	0	141	
GA 7462	PACIFIC CLINICS - D VEAL PRGM	65	150	0	3	218	51	111	0	4	166	49	93	0	4	0	0	146	
GA 7495	PACIFIC CLINICS/LATINA PROGRAM	2	17	0	0	19	1	22	0	0	23	0	16	0	0	0	0	16	

.OS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
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Provider No.	Provider Name	July 2003						August 2003						September 2003					
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total			
GA 7502	PACIFIC CLINICS	0	29	0	0	29	0	41	0	0	41	0	58	0	0	0	58		
GA 7505	PACIFIC CLN-ETHEL LEE YTH&FAM	3	38	0	0	41	4	65	0	0	69	4	155	0	0	0	159		
GA 7155	PASADENA CHILDRENS TRAINING	31	188	0	8	227	15	106	0	7	128	27	111	0	6	144			
GA 7296	PASADENA CHILDRENS TRAINING	65	237	0	0	302	30	191	0	0	221	92	313	0	0	0	405		
GA 7397	THE SYCAMORES FAM RESOURCE CTR	1	27	0	17	45	0	24	0	10	34	0	21	0	17	0	38		
GA 7450	PASADENA CHILDRENS TRAINING	71	686	0	10	767	43	532	0	6	581	84	676	0	7	767			
GA 7370	PHOTOTYPES-ICAN	34	76	0	134	244	33	92	0	108	233	24	48	0	2	74			
GA 1975	CHILD & FAMILY GUIDANCE CENTER	268	576	0	154	998	192	356	0	126	674	223	462	0	166	851			
GA 7225	VALLEY CHILD GUIDANCE CLINIC	178	1,012	0	21	1,231	137	962	0	19	1,118	170	1,099	0	28	0	1,97		
GA 7247	FAMILY STRESS CENTER	120	1,412	0	45	1,577	74	855	0	29	958	80	956	0	58	1,094			
GA 7390	CHILD & FAMILY GUIDANCE CENTER	75	288	0	6	369	78	247	0	4	329	104	287	0	7	398			
GA 7460	CHILD & FAMILY GUIDANCE CENTER	104	200	0	34	338	75	169	0	20	264	109	224	0	20	353			
GA 7491	VALLEY CHILD GUIDANCE CLINIC	70	671	0	9	750	72	570	0	9	651	76	716	0	9	801			
GA 6853	SFV CMHC, INC (ERIKSON CTR)	24	177	0	0	201	66	226	0	0	292	57	180	0	0	0	237		
GA 7049	SFVCMH - DAY TREATMENT	9	107	0	0	116	8	107	0	0	115	13	94	0	0	0	107		
GA 7100	SFV CMHC CENTER/FAMILY LIVING	201	594	22	115	932	168	522	19	84	793	214	584	24	96	918			
GA 7115	THE HARBOUR	2	30	0	0	32	3	25	0	0	28	2	36	0	0	0	38		
GA 7174	SFV CMHC -CORNERSTONE	53	156	0	1	210	49	136	0	1	186	48	145	0	2	195			
GA 7177	SFV CMHC MACDONALD CAREY E VLY	30	492	1	58	581	24	430	3	62	519	25	456	2	51	534			
GA 7225	SFVCMHC,INC-VICTORY CLUB HOUSE	6	70	0	2	78	5	37	0	0	42	6	32	0	0	0	38		
GA 7252	SFV CMHC INC.-VICTORY PARTNERS	0	0	0	0	0	0	0	0	0	6	118	2	36	0	131			
GA 7304	SFV CMHC SIDEKICKS	35	18	0	0	53	34	29	0	1	64	16	21	0	1	1	38		
GA 7320	SFV CMHC TRANSITIONAL YOUTH	16	93	0	0	109	19	87	0	0	106	20	115	0	0	0	135		
GA 7321	SFV CMHC-INDEPENDENT LYNN PGM	26	134	0	1	161	16	123	0	0	139	40	152	0	0	0	192		
GA 7322	SFV CMHC-HOMEBOUND	37	115	6	2	160	35	123	10	2	170	33	124	4	3	164			
GA 7338	SFV CMHC, INC. TRANSTNL YOUTH	4	46	0	0	50	0	0	0	0	4	4	43	0	0	0	47		
GA 7354	CENTRAL VALLEY Y&F CENTER	24	179	0	2	205	27	220	0	3	250	22	330	0	1	1	353		
GA 7355	YOUTH CONTACT PROGRAM-SCH BASE	0	55	0	4	59	0	52	0	5	57	2	63	0	3	68			
GA 7358	SAN FERNANDO VALLEY CMHC-AB34	120	192	3	0	315	138	168	1	0	307	155	171	3	0	0	329		
GA 7369	SFV CMHC-FAMILY LINKS	25	69	0	177	271	35	125	0	147	307	35	124	0	1	163			
GA 7416	SFVCMHC-TRANSITIONS-DT/OP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
GA 7445	SFVCMHC, INC. - SOC	2	20	0	5	27	0	18	0	2	20	4	24	0	5	33			
GA 7451	SFVCMHC/WRAPAROUND	0	36	0	0	36	4	26	0	0	30	4	22	0	0	0	26		
GA 7485	SFVCMHC-NRTH VAL YTH & FAM CTR	5	100	0	0	105	10	124	0	0	134	15	186	0	4	4	205		
GA 7372	CHILD AND FAMILY CENTER	0	29	0	10	39	20	65	0	15	100	23	85	0	16	124			
GA 7413	CHILD & FAMILY CENTER-NEWHALL	93	145	0	159	397	70	116	0	136	312	95	156	0	134	0	385		
GA 7479	CHILD & FAM CTR- SANTA CLARITA	220	439	0	29	688	222	490	0	40	752	330	656	0	64	0	1,050		
GA 7201	CENTER FOR HEALTHY AGING	17	52	25	5	99	12	55	23	6	96	20	56	28	9	113			
GA 7264	SHIELDS FOR FAMILIES	4	273	0	0	277	12	267	0	0	279	9	256	0	0	0	265		
GA 7365	SHIELDS FOR FAMILIES	53	607	0	440	1,100	57	398	0	474	929	80	409	0	398	0	887		
GA 7465	SHIELDS FOR FAM PROJECT, INC.	6	6	0	0	12	1	8	0	0	9	1	6	0	0	0	7		
GA 7131	SOCIAL MODEL RECOVERY SYSTEMS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0		
GA 7293	SOCIAL MODEL RECOVERY SYSTEM,INC	34	54	0	27	115	12	37	0	10	59	33	43	0	21	0	97		
GA 1969	SOUTH BAY CHILDRENS HLTH CTR	24	227	0	7	158	24	176	0	3	203	26	196	0	3	225			
GA 7220	SOUTH BAY CHILDRENS HLTH CTR	7	6	0	13	3	7	0	0	10	2	12	0	0	0	14			
GA 7242	SOUTH CENTRAL HLTH & REHAB PRO	311	140	2	206	659	219	117	1	191	528	217	115	7	192	531			

(Verified by DHS Audit and Compliance Division 03/11/04)

OS ANGELES COUNTY ♦ DEPARTMENT OF MENTAL HEALTH
 AMBULATORY CARE VISITS PER MONTH BY PAYOR SOURCE AT DMH SITES
 ISCAL YEAR 2003-04 FIRST QUARTER (JULY THROUGH SEPTEMBER 2003)

ATTACHMENT IC-2

Provider No.	Provider Name	July 2003			August 2003			September 2003			
		Indigent	Medi-Cal	Medicare	Other	Total	Indigent	Medi-Cal	Medicare	Other	Total
JA 7303	SCHARP SIDEKICKS	75	42	7	5	129	67	43	3	0	113
JA 7396	WILSHIRE CHILD SRVS DBA FENTRY	0	0	0	0	0	0	0	0	0	0
JA 7409	SOUTH CENTRAL HLTH & REHAB PRG	272	126	5	6	409	301	120	19	9	449
JA 7124	SPECIAL SERVICES FOR GROUPS	20	102	15	2	139	35	149	10	4	267
JA 7186	ASIAN PACIFIC COUNS & TRT CTR	651	1,050	20	447	2,168	643	1,005	29	465	2,142
JA 7187	SSG INDOCHINESE COUNSELING CTR	352	634	2	88	1,076	318	562	1	80	961
JA 7329	SSG/OITP	75	1,014	0	0	1,089	68	920	0	3	991
JA 7362	ASIAN PACIFIC - SFV	147	256	0	113	516	119	216	2	94	431
JA 7400	SSG/HOMELESS OUTREACH PROGRAM	25	25	0	0	50	23	20	0	0	43
JA 7510	SSG/INTEG CARE/SYS YTH PROJECT	0	0	0	0	0	0	0	0	0	0
JA 7517	ASIAN PACIFIC COUNS & TRT CTR	0	0	0	0	0	7	38	0	0	45
JA 6773	ST JOHNS CHILD & FAM DEVEL CTR	110	281	0	11	402	84	260	0	7	351
JA 6792	ST JOHNS CH & FAM DEVEL CTR/DD	7	109	8	0	124	9	116	7	0	132
JA 7169	ST JOHNS CHILD & FAM DEVEL CTR	23	133	6	0	162	22	137	4	2	165
JA 7114	ST JOSEPH CENTER	10	40	1	0	51	9	33	2	0	44
JA 7257	STAR VIEW ADOLESC CENTER, INC.	2	118	0	0	120	1	41	0	0	42
JA 7335	STAR VIEW ADOLESCENT CTR, INC.	35	225	0	0	260	34	196	0	3	233
JA 7367	STAR VIEW COMMUNITY SERVICES	56	1,298	0	5	1,359	40	1,167	0	2	1,209
JA 7503	STAR VIEW COMMUNITY SERVICES	11	197	0	2	210	11	180	0	4	195
JA 7099	STEP UP ON SECOND STREET, INC	93	375	24	3	495	109	332	20	4	465
JA 7185	STRILING BEHAVIORAL HLTH INST	76	58	0	92	226	51	41	0	84	176
JA 7481	STRILING BEHAV HLTH INSTITUTE	56	481	0	0	537	42	424	0	0	466
JA 7231	HILLSIDES FAMILY CENTER	15	389	0	0	404	7	140	0	0	147
JA 7332	HILLSIDES HOME FOR CHILDREN	14	1,625	0	0	1,639	1	1,442	0	0	1,443
JA 7095	THE HELP GROUP CHILD & FAM CTR	368	512	0	230	1,110	247	403	0	164	814
JA 7394	THE HELP GROUP-WEST	40	544	0	0	584	37	591	0	0	628
JA 7489	THE HELP GROUP-SUMMIT VIEW	60	17	0	6	83	39	8	0	1	48
JA 7490	THE HELP GROUP-PACIFIC RIDGE	138	242	0	51	431	88	196	0	42	326
JA 7500	THE HELP GROUP-SUMMIT VV WEST	17	1	0	0	18	17	2	0	1	20
JA 7501	THE HELP GROUP-VILLAGE GLEN W	65	5	0	25	95	45	3	0	13	61
JA 1971	VERDUGO MENTAL HEALTH CENTER	163	761	17	119	1,060	127	594	2	120	843
JA 7193	GLEN ROBERT'S CHILD STUDY CTR	75	551	0	5	631	31	245	0	2	278
JA 7434	VERDUGO MHC - IMCES	2	20	0	21	43	3	66	0	38	107
JA 7435	VERDUGO MHC - IMCES	48	285	0	48	381	49	238	0	90	377
JA 7496	VERDUGO MHC-SCHOOL BASED	37	116	0	0	153	20	98	0	0	118
JA 7497	VERDUGO MHC-MAGNOLIA PARK	10	143	0	0	153	0	10	0	10	3
JA 7196	VISTA DEL MAR CH & FAM SERVICE	426	1,262	0	25	1,713	443	1,239	0	36	1,718
JA 7429	FAM SRV OF STA MNCA-VIS DELMAR	2	5	0	0	7	2	11	0	0	13
JA 7060	BRIDGES WORK ORIENT/REHAB COMP	3	28	0	0	31	0	38	0	0	38
JA 7305	SERVICES WITHOUT WALLS	166	481	6	0	653	150	523	5	0	678
JA 7306	SERVICES WITHOUT WALLS	0	0	0	0	0	0	0	0	0	0
Grand Total:		12,632	60,162	505	80,535	1,351	52,385	402	6,867	71,065	13,508
Grand Total:		25,361	85,060	11,164	14,553	12,6138	22,670	7,3772	1,013	13,627	11,082
DH Contracted Sites											14,411
DH Operated & Contracted Sites											14,411

Source of the Basic Data: LAC-DMH Planning File (Revised), FY 2003-04
 *pared in the LAC-DMH Planning Division: 12/01/03

ATTACHMENT IC-2

Los Angeles County - Department of Health Services
 List of DHS-Operated Site Providers
 Fiscal Year First Quarter (July 2003 through September 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Antelope Valley Health Center	335-B East Avenue, K6	Lancaster	93535
Central Health Center	241 North Figueroa Street	Los Angeles	90012
Curtis R Tucker Health Center	123 West Manchester Blvd	Inglewood	90301
Dollarhide Health Center	1108 N. Oleander Street	Compton	90222
Edward R Roybal Comprehensive Health Center	245 South Fetterly Avenue	Los Angeles	90022
El Monte Comprehensive Health Center	10953 Ramona Boulevard	El Monte	91731
Glendale Health Center	501 North Glendale Avenue	Glendale	91206
H Claude Hudson Comprehensive Health Center	2829 South Grand Avenue	Los Angeles	90007
Hubert H. Humphrey Comprehensive Health Center	5850 South Main Street	Los Angeles	90003
La Puente Health Center	15930 Central Avenue	La Puente	91744
Long Beach Comprehensive Health Center	1333 Chestnut Avenue	Long Beach	90813
Mid-Valley Comprehensive Health Center	7515 Van Nuys Boulevard	Van Nuys	91405
Monrovia Health Center	330 West Maple Avenue	Monrovia	91016
Pacoima Health Center	13300 Van Nuys Boulevard	Pacoima	91331
San Fernando Health Center	1212 Pico Street	San Fernando	91340
South Health Center	1522 East 102nd Street	Los Angeles	90002
Torrance Health Center	2300 West Carson Street	Torrance	90501
Whittier Health Center	7643 South Painter Avenue	Whittier	90602
Wilmington Health Center	1325 Broad Avenue	Wilmington	90744
Lake Los Angeles Health Center	16921 E Avenue O, Suite G	Lake Los Angeles	93591
Littlerock Community Clinic	8201 Pearblossom Hwy	Littlerock	93543
South Antelope Valley Health Center	38350 40th Street East	Palmdale	93551
Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Pomona Health Center	750 South Park Avenue	Pomona	91766
Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
King/Drew Medical Center	12021 Wilmington Ave	Los Angeles	90059
Rancho Los Amigos Rehabilitation Center	7601 East Imperial Highway	Downey	90242
Harbor/UCLA Medical Center	1000 West Carson Street	Torrance	90502
Olive View Medical Center	14445 Olive View Drive	Sylmar	91342
High Desert MACC	44900 N 60th Street West	Lancaster	93536
LAC+USC Medical Center	1200 North State Street	Los Angeles	90033
Vaughn School Based Clinic	13330 Vaughn Street	San Fernando	91340
Gardena School Based Clinic	1301 West 182nd Street	Gardena	90248

Los Angeles County - Department of Health Services
 List of DHS PPP/GR Site Providers
 Fiscal Year 2003-04 First Quarter (July 2003 through September 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
AltaMed Health Services Corp - BuenaCare	1701 Zonal Avenue	Los Angeles	90033
AltaMed Health Services Corp - El Monte	10454 East Valley Boulevard	El Monte	91731
AltaMed Health Services Corp - La Clínica Sunol	5427 Whittier Boulevard	Los Angeles	90022
AltaMed Health Services Corp - Pico Rivera	9436 East Slauson	Pico Rivera	90660
Arroyo Vista Family Health Foundation	4815 East Valley Blvd, Unit C	Los Angeles	90032
Arroyo Vista Family Health Foundation - Highland Park	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Lincoln Heights	2221 North Broadway	Los Angeles	90031
Arroyo Vista Family Health Foundation - Mobile Van	6000 North Figueroa Street	Los Angeles	90042
Arroyo Vista Family Health Foundation - Mobile Van 2	6000 North Figueroa Street	Los Angeles	90042
Asian Pacific Health Care Venture	1530 Hillhurst Avenue, Suite 100	Los Angeles	90027
Avalon Municipal Hospital & Clinic	100 Falls Canyon Road	Avalon	90704
Bay Area Addiction Research and Treatment (BAART) - Avalon	4920 South Avalon	Los Angeles	90011
Bay Area Addiction Research and Treatment (BAART) - Beverly	1926 West Beverly	Los Angeles	90057
Bay Area Addiction Research and Treatment (BAART) - Hollywood	6411 Hollywood Boulevard	Los Angeles	90028
Bay Area Addiction Research and Treatment (BAART) - La Puente	15229 East Amar Road	La Puente	91744
Bienvenidos Children's Center, Inc.	5257 East Beverly Boulevard	Los Angeles	90022
Broadway Family Medical Center	519 East Broadway Boulevard	Glendale	91205
California Family Medical Group/ Catholic Healthcare West Southern California	3751 South Harvard Boulevard	Los Angeles	90018
California Family Medical Group/ Catholic Healthcare West Southern California	231 West Vernon Ave., Suite 201	Los Angeles	90037
California Family Medical Group/ Catholic Healthcare West Southern California	1414 South Grand Avenue, #100	Los Angeles	90015
Central City Community Health Center	5970 Central Avenue	Los Angeles	90011
Central Neighborhood Medical Group, Inc.	2707 South Central Avenue	Los Angeles	90011
Children's Dental Foundation dba the Children's Dental Health Clinic	2801 Atlantic Avenue	Long Beach	90806
Children's Dental Health Foudation @ Bellflower Health Center	10005 East Flower Street	Bellflower	90706
Chinatown Service Center	767 North Hill Street, Suite 200	Los Angeles	90012
Clinica Msr. Oscar A. Romero	123 South Alvarado Street	Los Angeles	90057
Community Health Alliance of Pasadena	1855 North Fair Oaks Ave., Suite 200	Pasadena	91103
Compton Central Health Inc.	201 North Central Avenue	Compton	90220
Durfee Family Care Medical Group	2006 Durfee Avenue	El Monte	91733
East Los Angeles Health Task Force - Clinica Medica Jose Carlos	2120 East 6th Street	Los Angeles	90023
East Valley Community Health Center - Pomona	680 Fairplex Drive	Pomona	91768
East Valley Community Health Center - West Covina	420 South Glendora Avenue	West Covina	91790
Eisner Pediatric & Family Medical Center	1530 South Olive Street	Los Angeles	90015
El Dorado Community Service Center - Inglewood	4450 West Century Boulevard	Inglewood	90304
El Dorado Community Service Center - Lawndale	4023 Marine Avenue	Lawndale	90260
El Proyecto del Barrio - Arleta	8902 Woodman Avenue	Arleta	91331
El Proyecto del Barrio - Canoga Park	20800 Sherman Way	Canoga Park	91306
Family Health Care Centers of Greater Los Angeles - Bell Gardens	6501 South Garfield Avenue	Bell Gardens	90201
Family Health Care Centers of Greater Los Angeles - Hawaiian Gardens HC	22310 Wardham Street	Hawaiian Gardens	90716
Franciscan Clinics dbaQueensCare Family Clinics - Eagle Rock	4448 York Boulevard	Los Angeles	90041
Franciscan Clinics dbaQueensCare Family Clinics - Echo Park	150 North Reno	Los Angeles	90026
Franciscan Clinics dbaQueensCare Family Clinics - Hollywood	4618 Fountain Avenue	Los Angeles	90029
Franciscan Clinics dbaQueensCare Family Clinics - Sunol Dr.	133 North Sunol Street	Los Angeles	90063
Franciscan Clinics dbaQueensCare Family Clinics - Wilshire Center	3242 West 8th Street	Los Angeles	90005
Harbor Free Clinic	599 West 9th	San Pedro	90731
Harbor Free Clinic @ Harbor Health Center	731 South Beacon	San Pedro	90731
JWCH Institute, Inc. - Safe Harbor	721 East 5th Street	Los Angeles	90013
JWCH Institute, Inc. @ Weingart Medical Clinic	515 East 6th Street	Los Angeles	90021
Komfort-Care Health Plan	8500 South Figueroa	Los Angeles	90003
Korean Health, Education, Information & Research (KHEIR)	266 So. Harvard Blvd., 3rd Floor	Los Angeles	90004
Koryo Health Foundation Community Clinic (KHFCC)	1058 South Vermont Avenue	Los Angeles	90006
Little Company of Mary - Care Station Carson	21501 South Avalon	Carson	90745
Los Angeles Free Clinic - Beverly	8405 Beverly Boulevard	Los Angeles	90048
Los Angeles Free Clinic - Hollywood	6043 Hollywood Boulevard	Los Angeles	90028
Los Angeles Free Clinic @ Hollywood-Wilshire Health Center	5205 Melrose Avenue	Los Angeles	90038
Mission City Community Network - Hollywood	4842 Hollywood Boulevard	Los Angeles	90027
Mission City Community Network - North Hills	15206 Parthenia Street	North Hills	91343
Northeast Community Clinic	5564 North Figueroa Street	Los Angeles	90042
Northeast Valley Health Corporation - Canoga Park Health Center	7107 Remmet Avenue	Canoga Park	91303
Northeast Valley Health Corporation - Pacoima	12756 Van Nuys Boulevard	Pacoima	91331

Los Angeles County - Department of Health Services
 List of DHS PPP/GR Site Providers
 Fiscal Year 2003-04 First Quarter (July 2003 through September 2003)

ATTACHMENT II

AGENCY NAME	STREET ADDRESS	CITY	ZIP CODE
Northeast Valley Health Corporation - San Fernando	1600 San Fernando Road	San Fernando	91340
Northeast Valley Health Corporation - Valencia Health Center	23763 Valencia Boulevard	Valencia	91355
Pomona Clinic Coalition @ Pomona Health Center	750 South Park Avenue	Pomona	91766
Pomona Clínica Medica San Miguel	825 North Park Avenue	Pomona	91767
Pomona Valley Medical Center	1770 North Orange Grove	Pomona	91767
Ramona Health Plan Medical Group	14051 East Ramona Parkway	Baldwin Park	91706
Sacred Heart Family Medical Clinics, Inc.	8540 Alondra Blvd., Suite B2	Paramount	90723
Samuel Dixon Family Health Center, Inc.	27225 Camp Plenty Road #2	Canyon Country	91351
Sheng H. Chang, M.D. Inc	500 North Garfield Avenue, Ste 210	Monterey Park	91754
South Atlantic Medical Group	2616 Clarendon Avenue	Huntington Park	90255
South Bay Family Healthcare Center - Gardena	742 West Gardena Boulevard	Gardena	90247
South Bay Family Healthcare Center - Inglewood	1091 S La Brea Avenue	Inglewood	90301
South Bay Family Healthcare Center - Redondo Beach	2114 Artesia Boulevard	Redondo Beach	90278
South Central Family Health Center	4425 South Central Avenue	Los Angeles	90011
St. John's Well Child Center - Compton	2115-A North Wilmington Avenue	Compton	90222
St. John's Well Child Center - Los Angeles	515 West 27th Street	Los Angeles	90007
T.H.E. Clinic, Inc. - MLK Blvd	3860 W. Martin Luther King Blvd.	Los Angeles	90008
T.H.E. Clinic, Inc. @ Ruth Temple Health Center	3834 South Western Avenue	Los Angeles	90062
Tarzana Treatment Centers, Inc. - Antelope Valley	44222 North 10th Street W.	Lancaster	93534
Tarzana Treatment Centers, Inc. - West Valley	18646 Oxnard Street	Tarzana	91356
Tavarua Medical & Mental Health Services/EI Dorado Community Service Center	8207 Whittier Boulevard	Pico Rivera	90660
The Children's Clinic	1057 Pine Avenue	Long Beach	90813
The Children's Clinic	2801 Atlantic Avenue	Long Beach	90806
The Childrens Clinic Family Health Center	1060 East 70th Street	Long Beach	90805
The Church of Our Saviour	4368 Santa Anita Avenue	El Monte	91731
UMMA Free Clinic	711 West Florence Avenue	Los Angeles	90044
Valley Community Clinic	6801 Coldwater Canyon Avenue	North Hollywood	91605
Venice Family Clinic	604 Rose Avenue	Venice	90291
Venice Family Clinic - Burke Health Center	2509 Pico Boulevard	Santa Monica	90405
Venice Family Clinic - Culver City Youth Center	4401 Elenda Street	Culver City	90230
Venice Family Clinic - Marionwood	4909 Marionwood Drive	Culver City	90230
Venice Family Clinic - UCLA Dental Health Clinic	323 Lincoln Boulevard	Venice	90402
Venice Family Clinic - Venice Health Center	905 Venice Boulevard	Venice	90291
Visiting Nurse Home Services - Mobile Van	44733 North Date Avenue	Lancaster	93534
Westside Family Health Center	1711 Ocean Park Boulevard	Santa Monica	90405
Westside Neighborhood Clinic	1436 West 23rd Street	Long Beach	90810
Wilmington Community Clinic	1009 North Avalon Blvd.	Wilmington	90744
Yu Care Medical Group	210 No. Garfield Avenue, Suite 203	Monterey Park	91754

Los Angeles County - Department of Mental Health
 List of DMH-Operated Site Providers (Included in the 1115 Waiver Claim)
 FY 2003-04 First Quarter (July 2003 through September 2003)

ATTACHMENT II

ORG NO.	PROVIDER NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18210/20468	1904	ANTELOPE VALLEY MHS	349-A EAST AVENUE, K-6, SUITE A	LANCASTER	CA	93535
20477/18224/18622	1909	HOLLYWOOD MENTAL HEALTH CENTER	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
18587	7241	LAC-DMH OLDER ADULT SERVICES	320 WEST TEMPLE ST, 15TH FLOOR	LOS ANGELES	CA	90012
18588/21572	7191	EDMUND D. EDELMAN W MHC CH & FM	11080 W. OLYMPIC BLVD., 1ST FLOOR	LOS ANGELES	CA	90064
18608/23017	1930	RIO HONDO COMMUNITY MHC	17707 SOUTH STUDEBAKER ROAD	CERRITOS	CA	90703
18634	7267	LATINO MENTAL HEALTH CENTER	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20449	7175	CONTINUING CARE-METRO OUTPT	11400 NORWALK BLVD., BOX 65	NORWALK	CA	90650
20450	7216	SMART	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
20452	6840	SAN FERNANDO MHS	15535 SAN FERNANDO MISSION BLVD	MISSION HILLS	CA	91345
20459/20494	7064	COASTAL ASIAN PACIFIC MHS	14112 SOUTH KINGSLEY DRIVE	GARDENA	CA	90247
20464	1928	SAN PEDRO MENTAL HEALTH SERVICES	769 WEST THIRD STREET	SAN PEDRO	CA	90731
20465	1938	COMPTON MENTAL HEALTH CENTER	322 WEST COMPTON BLVD, STE 202	COMPTON	CA	90220
20469/23211	1905	SANTA CLARITA VALLEY MH CENTER	25050 PEACHLAND AVENUE, STE. 203	NEWHALL	CA	91321
20478	1909	HOLLYWOOD-COMM. LIVING PGM-OUTPT	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
20481	1914	NORTHEAST MENTAL HEALTH CENTER	5321 VIA MARISOL	LOS ANGELES	CA	90042
20483	7057	DOWNTOWN MENTAL HEALTH CENTER	529 SOUTH MAPLE STREET	LOS ANGELES	CA	90013
20488	6857	ROYBAL FAMILY MHS	245 SOUTH FETTERLY AVENUE	LOS ANGELES	CA	90022
20492/20499	6841	WEST VALLEY MENTAL HEALTH CENTER	7621 CANOGA AVENUE	CANOGA PARK	CA	91304
20564	6859	DMH AT HARBOR UCLA MEDICAL CENTER	1000 WEST CARSON ST., BLDG. D-5	TORRANCE	CA	90509
20572	6849	LA CENTRAL CONTINUING CARE SRVCS	2020 ZONAL AVENUE, IRD RM 115	LOS ANGELES	CA	90033
20657/20658	6864	AUGUSTUS F. HAWKINS COMP MHC	1720 EAST 120TH STREET	LOS ANGELES	CA	90059
20928	7213	INTENSIVE CASE MANAGEMENT PROGRAM	1925 NORTH DALY STREET	LOS ANGELES	CA	90031
20941	7171	COUNTYWIDE CHILDRENS CASE MNMG	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
20981	7217	M.E.T. (MENTAL EVALUTATION TEAM)	550 SOUTH VERNON AVENUE	LOS ANGELES	CA	90020
23001	1906	EDMUND D. EDELMAN WESTSIDE MHC	11080 WEST OLYMPIC BLVD.	LOS ANGELES	CA	90064
23003	1935	SOUTH BAY MHS	2311 WEST EL SEGUNDO BLVD	HAWTHORNE	CA	90250
23005/23035	7207	LONG BEACH ASIAN PAC MH PROG	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23007	1927	LONG BEACH MHS ADULT CLINIC	1975 LONG BEACH BLVD	LONG BEACH	CA	90806
23010	1908	WEST CENTRAL FAMILY MHS	3751 STOCKER STREET	LOS ANGELES	CA	90008
23015	1917	ARCADIA MHS	330 EAST LIVE OAK AVENUE	ARCADIA	CA	91006
23034	1926	LONG BEACH CHILD & ADOL CLINIC	425 EAST COMPTON BLVD.	COMPTON	CA	90220
23036	1939	SAN ANTONIO MHC SOMOS FAMILIA	6450 GARFIELD AVENUE	BELL GARDENS	CA	90201
20683	1909	HOLLYWOOD-HIV MENTAL HEALTH TEAM	1224 NORTH VINE STREET	LOS ANGELES	CA	90038
20492	7340	VALLEY COORDINATED CHILDREN'S SVCS.	19231 VICTORY BOULEVARD #110	RESEDA	CA	91335

ORG NO.	PROVIDER'S NAME	PROVIDER'S ADDRESS	CITY	STATE	ZIP CODE
18626	South Central Health & Rehab Program (SCHARP)	2610 Industry Way, Suite A	Lynwood	CA	90262
18629	Exodus Recovery, Incorporated	923 South Catalina Avenue	Redondo Beach	CA	90277
18631	Star View Adolescent Center	4025 West 226th Street	Torrance	CA	90505
18637	Aspen Health Services Corporation	21520 SouthPioneer Blvd., Suite 110	Hawaiian Gardens	CA	90716
18638	SHIELDS for Families Project, Incorporated	1721 East 120th Street, Trailer 6	Los Angeles	CA	90059
18663	Children's Institute International	711 South New Hampshire Avenue	Los Angeles	CA	90005
18681	Children's Bureau of Southern California	3910 Oakwood Avenue	Los Angeles	CA	90004
18682	Youth Intervention Program	4625 Crenshaw Boulevard	Los Angeles	CA	90043
18699	Enrichment Through Employment	1840 West 220th Street, Suite 310	Torrance	CA	90501
18701	Foothill Family Service	118 South Oak Knoll Avenue	Pasadena	CA	91101
20466	Barbour and Floyd Associates	2610 Industry Way, Suite A	Lynwood	CA	90262
20470	Los Angeles Unified School District	6651 Balboa Boulevard	Van Nuys	CA	91406
20486	Hamburger Home (Aviva)	1701 Camino Palmero	Los Angeles	CA	90046
20906	Intercommunity Child Guidance Center	8106 South Broadway	Whittier	CA	90606
20966	Home for Life Foundation	8929 South Sepulveda Blvd., Suite 506	Los Angeles	CA	90045
23100	AIDS Project Los Angeles, Incorporated	1313 North Vine Street	Los Angeles	CA	90028
23101	Asian Rehabilitation Services, Incorporated	1701 East Washington Boulevard	Los Angeles	CA	90021-3124
23103	Assoc League Of Mex-Amer dba ALMA Family Svcs	9140 Whittier Boulevard	Pico Rivera	CA	90660
23106	Alcott Center for Mental Health Services	1433 South Robertson Boulevard	Los Angeles	CA	90035
23114	Community Family Guidance Ctr (Fam Youth & Stars)	10929 South Street, #208B	Cerritos	CA	90701
23118	Dubnoff Center for Child Development	10526 Dubnoff Way	No. Hollywood	CA	91606
23119	El Centro De Amistad, Incorporated	566 South Brand Boulevard	San Fernando	CA	91340
23122	ENKI Hlth and Research, Sys, Inc. (Children & Youth)	21601 Devonshire Street, Suite 112	Chatsworth	CA	91311
23123	Filipino-American Services Group, Incorporated	135 North Park View Street	Los Angeles	CA	90026
23125	1736 Family Crisis Center	3375 South Hoover Street, Suite K	Los Angeles	CA	90007
23132	Hathaway Children and Family Services	P.O. Box 923670	Sylmar	CA	91392-3670
23134	Clontarf Manor	18432 Gridley Road	Artesia	CA	90701
23135	Hillsides Home for Children (Church Home)	940 Avenue 64	Pasadena	CA	91105
23137	Korean Youth & Community Center, Incorporated	680 South Wilton Place	Los Angeles	CA	90005
23138	Los Angeles Center For Therapy and Education	13130 Burbank Boulevard	Van Nuys	CA	91401
23141	Los Angeles Child Guidance Clinic	3787 South Vermont Avenue	Los Angeles	CA	90007
23142	Los Angeles Gay and Lesbian Comm Services Center	P.O. Box 2988	Los Angeles	CA	90078-2988
23143	LAMP, Incorporated	627 San Julian Street	Los Angeles	CA	90014
23146	Mental Health Association in LA County	1336 Wilshire Blvd, 2nd Floor	Los Angeles	CA	90017
23149	National Foundation for the Treatment (Penny Lane)	15317 Raven Street	North Hills	CA	91343
23151	Ocean Park Community Center	1453 16th Street	Santa Monica	CA	90404
23153	Pacific Clinics	909 South Fair Oaks	Pasadena	CA	91105
23154	Pasadena Children's Training Society (Sycamores)	210 South Delacey Street, Suite 110	Pasadena	CA	91105-2006
23157	Greater Long Beach Child Guidance Center, Incorporated	P.O. Box 1428	Long Beach	CA	90801-1428
23162	Child and Family Guidance Center (SFV)	9650 Zelzah Avenue	Northridge	CA	91325
23163	San Fernando Valley Community MHC	14545 Sherman Circle	Van Nuys	CA	91405
23164	Health View Inc. (San Pedro)	921 South Beacon Street	San Pedro	CA	90731
23165	Child and Family Center (Santa Clarita Valley Child)	21704 Golden Triangle Rd Suite 120	Santa Clarita	CA	91350
23166	Center for Healthy Aging (Sen Hlth & Peer Counseling)	1527 Fourth Street	Santa Monica	CA	90404-1398
23167	St. Joseph Center	204 Hampton Drive	Venice	CA	90291
23168	Social Model Recovery Systems, Incorporated	250 East Rowland Street	Covina	CA	91723
23169	South Bay Children's Health Center	410 South Camino Real	Redondo Beach	CA	90277
23170	Special Service For Groups	605 West Olympic Blvd., Suite 600	Los Angeles	CA	90015
23171	Saint John's Hospital and Health Center	1339 20th Street	Santa Monica	CA	90404
23176	Traveler's Aid Society of Los Angeles	1720 North Gower Street	Los Angeles	CA	90028
23177	United Cambodian Community, Incorporated	2338 East Anaheim Street, Suite 200	Long Beach	CA	90804
23178	Verdugo Mental Health Center	1540 East Colorado Street	Glendale	CA	91205
23179	Watts Labor	10950 South Central Avenue	Los Angeles	CA	90059
23180	Westside Center For Independent Living, Incorporated	12901 Venice Boulevard	Los Angeles	CA	90066
23181	Work Orientation and Rehabilitation Center	1977 North Garey Avenue #6	Pomona	CA	91767
23182	Step-Up On Second Street, Incorporated	1328 2nd Street	Santa Monica	CA	90401-1122
23186	Institute for the Redesign of Learning (Almansor)	1955 Fremont Avenue	South Pasadena	CA	91030
23187	Stirling Academy, Incorporated	P.O. Box 31824, Village Center Road, Suite E	Westlake Village	CA	91361-4315
23188	Vista Del Mar Child and Family Services (Jewish)	3200 Motor Avenue	Los Angeles	CA	90034
27210	Prototypes	155 N. Madison Avenue	Pasadena	CA	91101

ATTACHMENT III

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Patient Complaints
Fiscal Year 2003-04 First Quarter

FY 2003-04 FIRST QUARTER			
	Received	% Total *	Resolved
Staff Behavior	246	0.0410%	216
Services	167	0.0278%	146
Access	168	0.0280%	152
Communication	68	0.0113%	65
Waiting Times	132	0.0220%	125
Prescriptions	55	0.0092%	55
Financial	109	0.0182%	88
Medical Records	35	0.0058%	33
Physical Environment	9	0.0015%	8
Other	121	0.0202%	114
Total	1,110	0.1850%	1,002
Minimum Average of Patient Visits Per Quarter:			600,000

Source: Cluster CEOs

Description: This table reflects patient complaints reported at DHS facilities during Fiscal Year 2003-04 First Quarter (July 2003 through September 2003).

This table reflects only patient complaints data reported to the Medicaid Demonstration Project Office by January 26, 2004.

* This table reflects percentage totals based on a minimum average of 600,000 actual patient visits (inpatient, outpatient, and emergency room visits) per quarter.

LOS ANGELES COUNTY ♦ DEPARTMENT OF HEALTH SERVICES
Summary of Referrals Received by the DHS Referral Centers *
Fiscal Year 2003-04 First Quarter

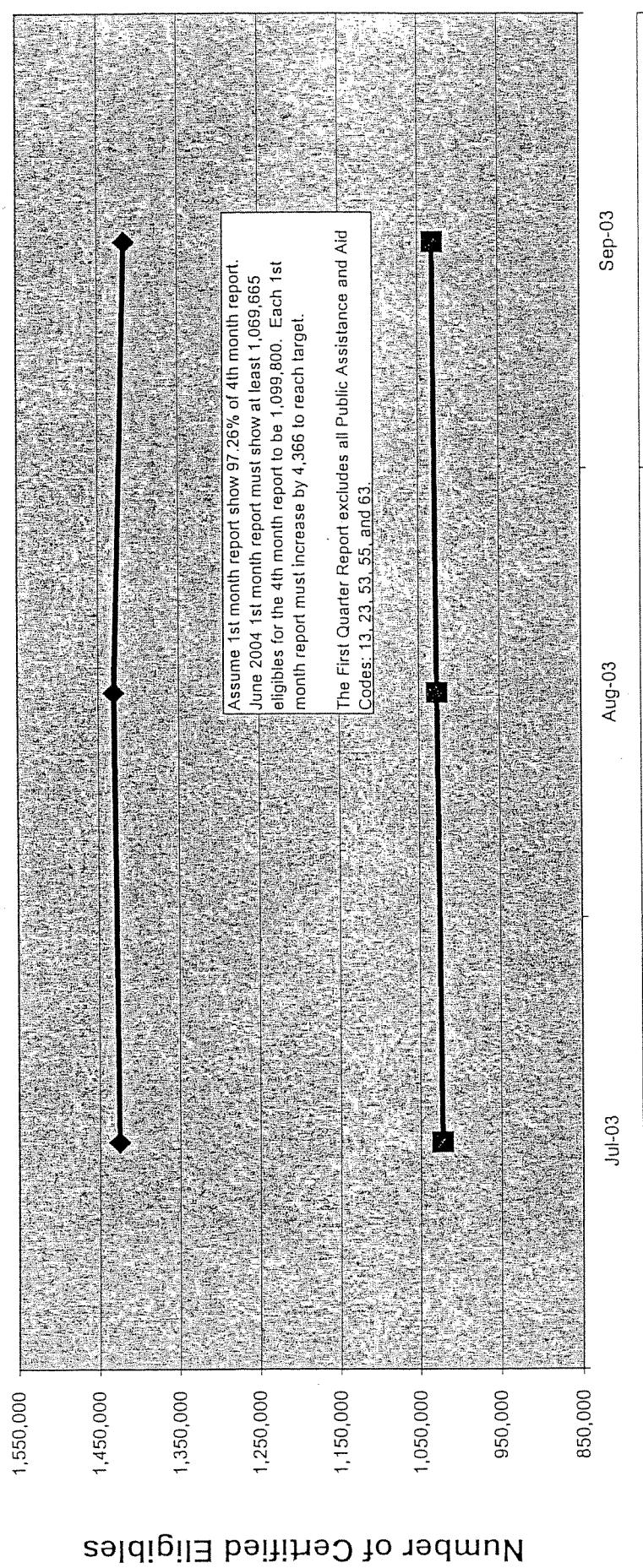
Fiscal Year 2003-04 First Quarter							
	HARBOR-UCLA MEDICAL CENTER (ADULT) REFERRAL CENTER	HARBOR-UCLA MEDICAL CENTER (PEDS) REFERRAL CENTER	HIGH DESERT HOSPITAL REFERRAL CENTER	KING/DREW MEDICAL CENTER REFERRAL CENTER	LAC+USC HEALTHCARE NETWORK REFERRAL CENTER **	VALLEYCARE REFERRAL CENTER (OLIVE VIEW/UCLA MEDICAL CENTER)	TOTAL
Appropriate/Approved	3,732	548	2,840	4,073	4,604	5,756	21,553
Inappropriate/Denied	370	41	87	105	488	235	1,326
Incomplete/Deferred	457	22	5	68	9,723	13	10,288
Total Referrals Received	4,559	611	2,932	4,246	14,815	6,004	33,167

Source: Monthly Referral Center Reports forwarded to the Medicaid Demonstration Project Office.
 Description: This table reflects the volume of referrals received by the DHS Referral Centers during FY 2003-04 First Quarter (July 2003 through September 2003).

* Reflects only referrals reported to the Medicaid Demonstration Project Office by December 09, 2003.

** During FY 2003-04 First Quarter, LAC+USC Healthcare Network Referral Center reported 66% of their referrals under the Incompleted/Deferred category. Actions continue to decrease the number of reported incomplete/deferred referrals, including meetings convened with the top ten referring providers to present the revised Clinic Criteria; retraining of providers on specialty clinic referral criteria; and revisions to the data collection and entry methodology.

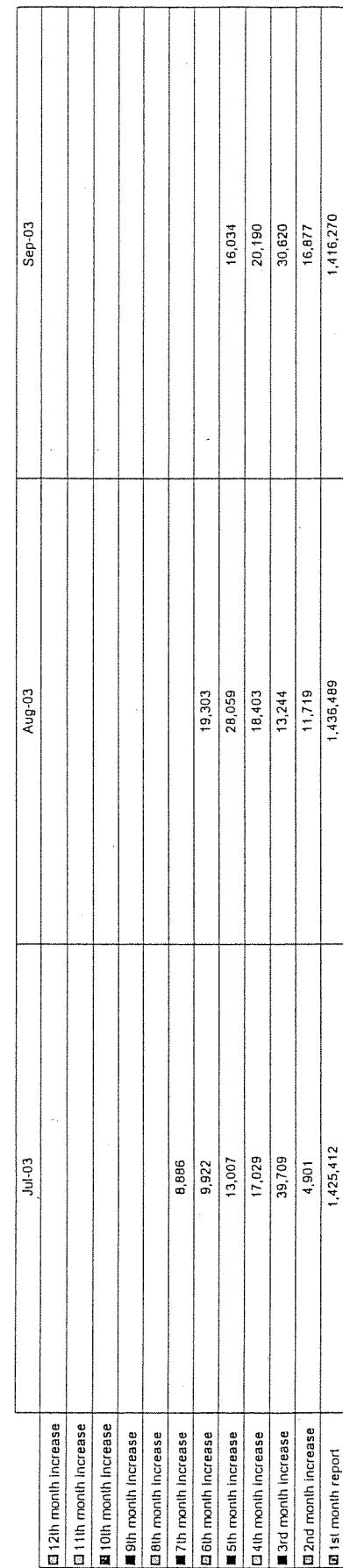
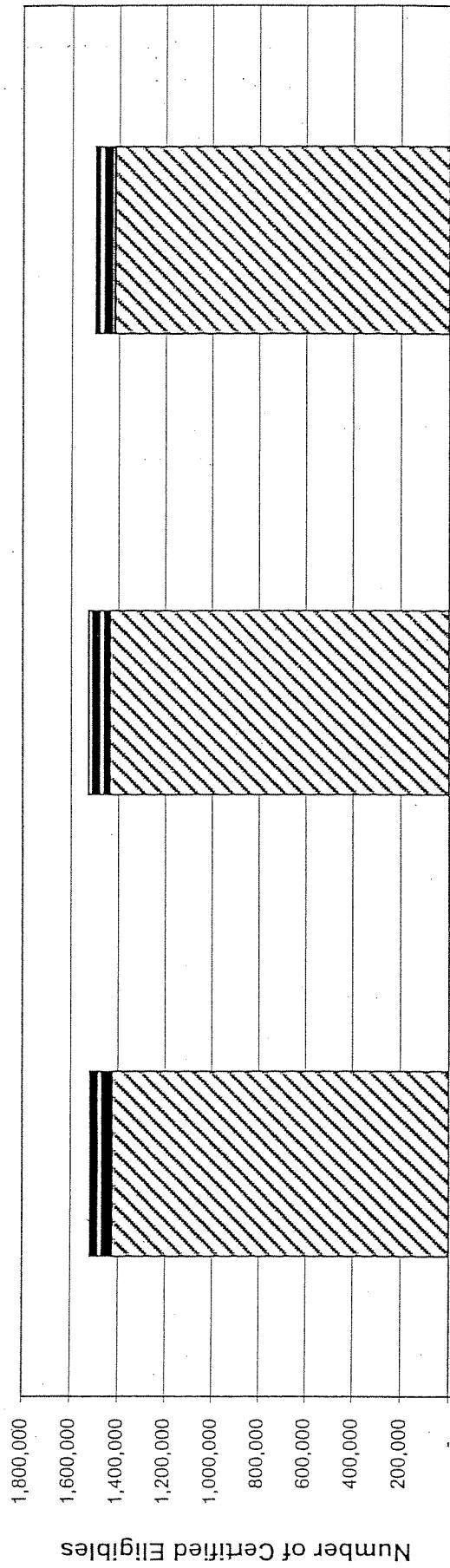
Trends in First Month Reporting of Medi-Cal Eligibles July 2003 through September 2003



Month of Eligibility

This graph shows the targeted number of Los Angeles County certified eligibles that must be reflected in the first month Medi-Cal Eligibility Data System (MEDS) report in order for the County to reach 1,099,800 eligibles by June 2004. The targets are compared to the actual first month MEDS report to show that eligibility is increasing sufficiently to meet the June 2004 goal.

Increase in Medi-Cal Eligibles for July 2003 through September 2003



Total Reported as of 01/04:

1,499,991

1,527,217

This graph represents the Medi-Cal eligibles for the months of July 2003 through September 2003 showing increases in eligibility as cases are added retroactively to past months.